

Troubleshoot the Docker Containers

View containers and status	<code>docker ps -a</code>
Enter a docker container	<code>docker exec -it <name or id></code>
View docker logs	<code>docker logs -f</code>
View active ports and connections	<code>netstat -plnt</code>

Check to see if the docker containers are active and running. There are 4 containers required for each install:

ze-dbapi
ze-postgres
ze-platform
ze-deepstream

Troubleshoot DeepZero Status

Enter container	<code>docker exec -it ze-deepzero /bin/bash</code>
Enter logs directory	<code>cd /tmp</code>
Check newest Service logs	<code>tail -f ze-service.log</code>
Check newest DS Manager logs	<code>tail -f ze-dsmanager.out</code>
Check newest DeepZero logs	<code>tail ze-deepzero.log</code>

Troubleshoot dbapi Connection

Login to platform	<code><client>.zeroeyes.com</code>
Check Health Indicator for flash	♥
Go to Clients tab	☐
Open up Dev Tools and look for errors	*See below for keyboard shortcuts. Usually F12

Developer tools will show successful and unsuccessful API calls. Use the shortcuts below to access dev tools:

Chrome: **Ctrl + Shift + J**
Chromium Edge: **Ctrl + Shift + I**
Firefox: **Ctrl + Shift + I**
Edge: **Ctrl + Shift + I**
IE 11: **F12**

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Page 1 of 1.

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