

Continuous Improvement

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CI can help organizations to gain market leadership.

1. Leadership & Objectives
2. Supporting Infrastructure
3. Pragmatic Fact-Based Methodology
4. Skill Improvers
5. Continual Improvement of Culture
6. Talent Circulation
7. Measurement
8. Sustained Improvement.

DRIVER Framework

The DRIVER Methodology:

Define: Identify the problem and customer needs.

Review: Analyze current performance data.

Investigate: Define root causes.

Verify: Test potential solutions on a small scale.

Execute: Implement the improvements.

Reinforce: Monitor and sustain the gains.

CORE OBJECTIVE OF CI

Core Objective: Delivering OQ, OT, OC

The goal of CI is to achieve operational excellence through three primary metrics:

OQ (On Quality): Meeting or exceeding customer specifications.

OT (On Time): Delivering products/services exactly when needed.

OC (On Cost): Optimizing resources to provide the best value for money.

