CNA2 Cheat Sheet

by seashore via cheatography.com/31325/cs/9478/

Core SIP

WebRTC	A new specification that promises to change communication across the web yet it lacks a signaling protocol.
SIP benefit 1	Services on offers - Offers voicemail, video, call conferencing, IM, and SMS all for a small cost and sometimes NO cost to user.
SIP benefit 2	Mobility - Presence based services that allow users to control what is seen about them and control over where calls are routed based on their presence status
Why SIP?	Price - drastically reduce LD costs. Calls are carried across the Internet or other networks for most of the journey.
	Flexibility - in adding to or removing trunks as you need them without hardware changes

Core SIP (cont)

	Features - help facilitate multiple forms of communication such as video and IM
What is SIP?	Session Initiation Protocol
	Signalling protocol used for controlling multi-media sessions
	Can setup, modify, and tear down sessions
	Helps establish user presence and locate users when using mobile and desktop
IETF RFC 3261	SIP is an application layer control protocol
	Can establish, modify, and terminate multimedia sessions (conferences) such as Internet telephony calls
	Can invite participants to already existing sessions, such as multicast conferences.
	Media can be added to and removed from an existing session

Core SIP (cont)

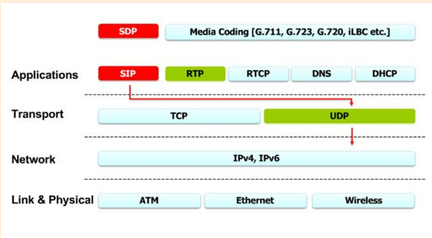
	SIP transparently supports name mapping and redirection services - users can maintain a single externally visible identifier regardless of these network location
RFC	Request for Comments
	- idea for the Internet
	- crate a draft doc
IETF	- submit it to Internet Engineering Task Force
	- proposed standard
	- draft standard
	- Internet standard
SIP based on HTTP	Is a textual based protocol, written in ASCII format
	It is based on the client-server model
Client-server model	*requests* from a client device are sent to a server device which then *responds* to the client
	This request invokes a *method* on the server which normally makes something happen

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Core SIP (cont)

Working group	Are created by the Internet Engineering Steering Group to work on limited set of tasks described in its charter and will normally be closed one the work described in its charter is finished.

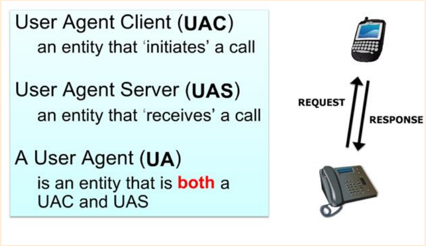
SIP on the OSI chart



SIP lives at the application layer above its transport protocol UDP that runs over IP. SIP carries SDP messages in its body to help describe the audio and media components of a session.

RTP (real time protocol) deliver the media after DNS has found out where the destination is

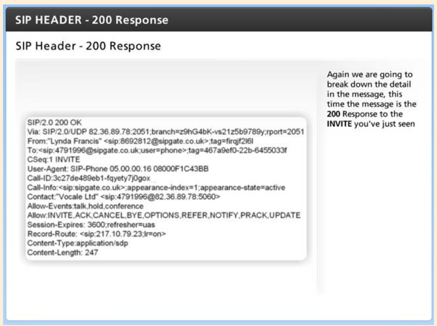
SIP User Agents



A UAC is an application or device that acts on behalf of a user. The UAC will initiate a call and the UAS will receive the call.

UAC are also UAS so that they can initiate and receive calls.

SIP HEADER - 200 Response



SIP HEADER - 200 Response

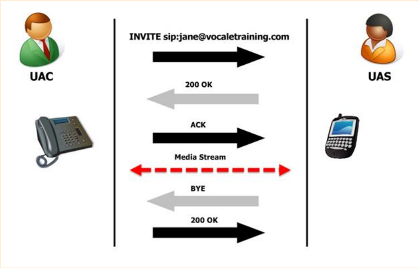
SIP Header - 200 Response

```
SIP/2.0 200 OK
Via: SIP/2.0/UDP 82.36.89.78:2051;branch=z9hG4bK-vs21z5b9789y;rport=2051
From:"Lynda Francis" <sip:8692812@sipgate.co.uk>;tag=firqjf2l6l
To:<sip:4791996@sipgate.co.uk;user=phone>;tag=467a9ef0-22b-6455033f
CSeq:1 INVITE
User-Agent: SIP-Phone 05.00.00.16 08000F1C43BB
Call-ID:3c27de489eb1-fqyety7j0gox
Call-Info:<sip:sipgate.co.uk>;appearance-index=1;appearance-state=active
Contact:"Vocale Ltd" <sip:4791996@82.36.89.78:5060>
Allow-Events:talk,hold,conference
Allow:INVITE,ACK,CANCEL,BYE,OPTIONS,REFER,NOTIFY,PRACK,UPDATE
Session-Expires: 3600;refresher=uas
Record-Route: <sip:217.10.79.23;lr=on>
Content-Type:application/sdp
Content-Length: 247
```

Again we are going to break down the detail in the message, this time the message is the **200** Response to the **INVITE** you've just seen

Via headers are inserted by servers into requests to detect loops and to allow responses to find their way back to the client 'VIA' the server.

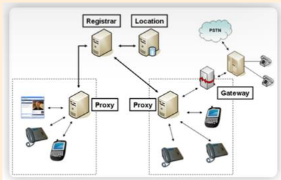
Simple Call Session Setup



The user dial a destination number, the UAC will send an INVITE message to the destination device. If the destination device answers the call it also returns a '200 OK' message to say that this has happened. The caller will then acknowledge this event. Voice, video, or whatever can pass between the two devices.

When one device hangs up, it sends a 'BYE" message which is responded to with a '200 OK' message.

SIP System Architecture



User Agents - SIP VoIP phone, wireless PDA, softphone

SIP Proxy - assist in the Discovery and Setup of the sessions between the UA

SIP Registrar - UA use the Register their current location on a Network

SIP Location Server - contains the registered location info. Usually the Registrar and Location services run on the same server.

SIP gateway - translates Signaling and probably media as well so that SIP devices can communicate with legacy devices.

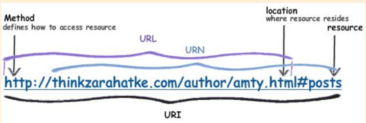
Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Mini Quizlet

What is the 1st SIP message of Method sent out when a SIP US wants to setup a call with another SIP device?

> INVITE

URL / URI



URI/ URL

URI	is a string that identifies some kind of resources
	graham@vocaletraining.com
	URI is an identifier, an email address but it does not tell you how to move emails to this address
	General form is User@Host
	User = name, telephone number
	Host = Domain name, IP address
Main types of URI	Service, Device, and User

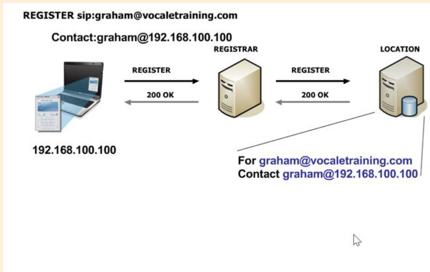
URI/ URL (cont)

	- With a Service, the URI could point to a conferencing unit that SIP users can reference and join
	- With a Device, the URI represents a single device or app
	- With a User, the URI can be static. This URI or AOR - address of record will map to as many other SIP URIs as the user wants or needs
URL	is a form of a URI that not only identifies a resource but tells you how to reach the resource
	http://www.google.com
	URL tells you the address of the web server and that a HTTP request should be sent to retrieve a web page

URI/ URL (cont)

Goal of SIP addressing	To provide all users with a single URI, which when used in conjunction with DNS will reveal all the other info relating to user or agent, such as email address, voice, data, video capabilities

SIP device start up



When a SIP device starts up it sends its current address and location details to its Registrar server. This server then updates the users location in the location server.

Once the client's details are updated, they can be contacted using their published address which resolves to their current IP address.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Registration

Feature types	When a SIP UA registers it ell the Registrar about its feature capabilities. This is useful info for SIP devices wanting to make contact with the UA
RFC 3840	whole list of features

SIP Proxy Server

Proxy Server	forwards requests to the next server after working out which is the next server to talk to
	It will interpret a request message and if necessary rewrite the message before forwarding it.
	It can issue both requests and responses so it is in effect a SIP client and a server.
	It can fork the incoming request to multiple locations if someone has multiple location registrations

SIP Proxy Server (cont)

Stateful Proxy	remembers incoming requests and outgoing requests
	This keeps 'state' info for the entire duration of a SIP session. This is useful for implementing extra services such as call forward on busy or no answer.
Stateless Proxy	forgets all information once an outgoing request is generated.
	This keeps a no 'state informations and as soon as it has helped out a UA it forgets everything about the transaction.
Why do you need a Proxy Server?	sometimes only by contacting a proxy server SIP signalling actually be allowed to leave a corporate network

SIP Proxy Server (cont)

	may also be acting as the corporate firewall
UA proxy details	a UA gets its proxy details either by manual configuration or via DHCP
Transaction stateful	This keeps all state info on all transactions that are pending. Once a session is established, the proxy forgets the state info.

Mini Quizlet

A 'Stateful Proxy' forgets incoming and outgoing SIP requests once they have been processed

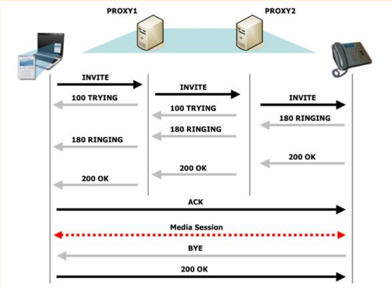
false

DHCP and SIP

DHCP server	can send proxy details in either the DNS or IP address format in DHCP option 120
DHCP option 120	The option is used to provide SIP server IP address or FQDN to SIP client

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

SIP Proxy - Trapezoid model



100 trying - progress of the call setup
180 ringing - when the destination starts ringing
200 Ok - message is sent on device pick-up which is relayed and followed by an acknowledgement.
BYE - when one device hangs up

SIP server in proxy mode

In proxy mode, all SIP messaging goes via the Proxy

SIP server in Proxy Redirect Mode

Once the proxy finds the 'called to' location from the location server, it sends the contact details to the calling device. The INVITE is then reissued with my specific contact details 'directly' to the called softphone.

The proxy is doing less work with this setup.

Mini Quizlet

What is the SIP 'Response code' that signifies 'Ringing'?

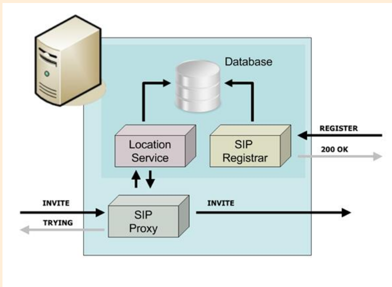
180

Location Server

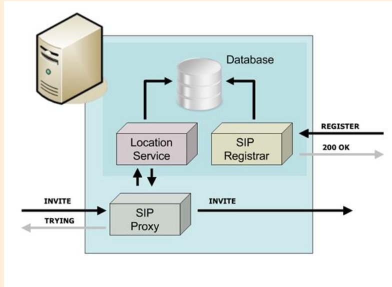
A location server is used by a SIP proxy servor or redirect server to obtain information about a called party's possible location(s)

Will have a database to hold location info for the SIP UA and this is kept up to date via the Registrar service this is processing Register and Re-Register messages from clients. The SIP proxy will then use the Location service to help find the current location details of the destination SIP URI in a SIP INVITE mesage

Location Server - components

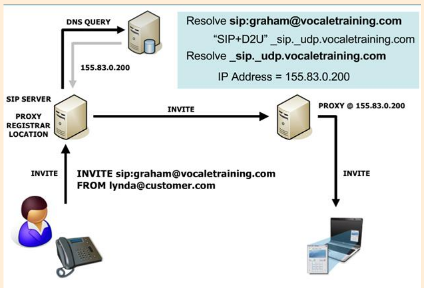


Location Server - Information sources

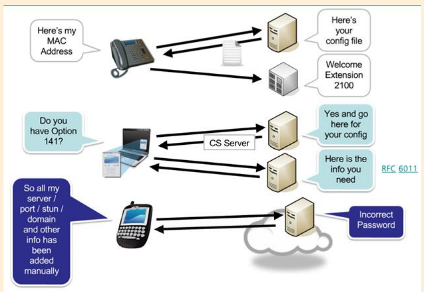


Sources -
Local database provides as part of the location server product
DNS - it will store the location details of other servers in other domains that the location server may need to contact
Microsoft Active directory that uses LDAP protocol

Location Server



Configuration scenarios



1. Get config via TFTP file on boot up
2. Get config via config server as defined in RFC 6011
3. Manual configuration.

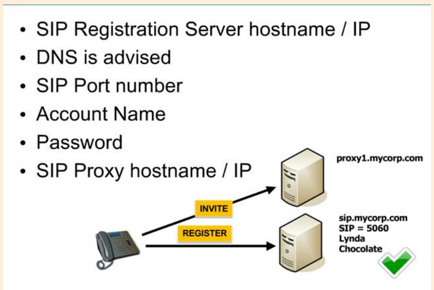
Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Cheatography

CNA2 Cheat Sheet

by seashore via cheatography.com/31325/cs/9478/

SIP basic elements that all clients need



SIP registration server hostname /IP
DNS server address if using DNS names for SIP registration
SIP port number
User account / password
SIP proxy hostname or IP address to direct calls

SIP Messages

SIP Messages are normally requests and responses. The request from client to server, the response back to the client from the server.

Request and responses use different headers in the SIP message to describe the detail of the communication between agents

Authorization and encryption is use to make SIP more secure

Basic SIP Request methods

INVITE	initiates a call by inviting a user to particle in a session. INVITEs can also be used for session modification

Basic SIP Request methods (cont)

ACK	ACKnowledgement is used as a respne to a 200 OK response that was the result of an initial INVITE request. A session should now be in place. ACK is only used with INVITE and reINVITES requests
BYE	is used to indicate termination of a call or session
CANCEL	is used to cancel a pending request
REGISTER	is used to register the user agent by temporarily binding the Agent URI to an AOR (address of record) so the SIP server knows the location of the user agent

Basic SIP Request methods (cont)

OPTIONS	is used to find out what a server or UA media capabilites are but does not set up a session
INFO	is used for communicating mid-session signaling info
PRACK	is a Provisional ACK and is only used in response to a 1XX 'style' response message.
	IF an initial INVITE had no SDP body, then after a 1xx 'style' response the PRACK can include the relevant SDP detail.
	Each provisonal response (eg. from a UAS, a 183 session in progress) is given a seq number, carried in the RSeq header field in the response

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Basic SIP Request methods (cont)

	The PRACK message from the UAC contain an RAck header field, which indicates the seq num of the provisional response that is being ack.
Session Description Protocol (SDP)	describes the media of a session. It is important to realize that it doesn't negotiate the media.
	SIP deals with establishing, modifying, and tearing down sessions, SDP is solely concerned with the media within those sessions.
	SDP is used when one party tells the other party, "here are all the media types I can support — pick one and use it."

Basic SIP Request methods (cont)

SUBSCRIBE	method is used to req notification of an event or set of events at a later time
	eg. requesting a notification when another persons 'IM Presence' details change.
NOTIFY	is used to notify that an event which was requested by an earlier SUBSCRIBE method has occurred.
	Used by a SIP server to NOTIFY a client of an event. eg. a VM has been left for the client.
REFER	is used to Transfer calls and also to contact external resources

Basic SIP Request methods (cont)

UPDATE	allows a client to update parameters of a session such as set of media streams and their codecs, but has no impact on state of dialog
SERVICE	method can carry a SOAP message as its payload
SOAP	Simple Object Access Protocol is a lightweight protocol that defines a framework for encoding request and response message in XML
BENOTIFY	Best Effort NOTIFY
	is used by MS Lync, LCS, and Skype for Business comm products.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Basic SIP Request methods (cont)

	Unlike a NOTIFY method, BENOTIFY doesn't require a response as apps may not need a NOTIFY response to a certain request thus reducing SIP signaling traffic, which is important for deployments with large number of clients on server
MESSAGE	method is an ext. to SIP that allows transfer of IM where requests will normally carry the IM content in the request body.

SIP Response Codes

SIP response codes	are made up of 3 digits. The first digit in the code indicates the class of the response and the other two digits are used to represent a reason or 'reason phrase'.

SIP Response Codes (cont)

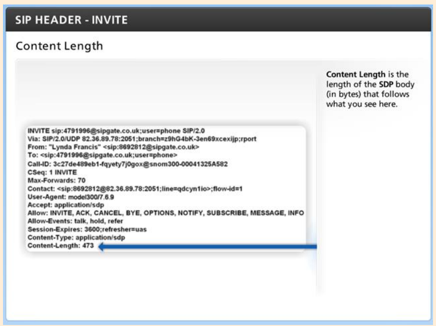
1xx	style response is an informational response. The request was received and is still being processed.
2xx	style response is a sucess respone. The action was received, understood and accepted
3xx	style response is a redirection response. Further action needs to be taken in order to complete the request
4xx	style response is a 'client error' response. For some reason, such as bad syntax, the request cannot be fulfilled at this server.
5xx	style response is a 'server error' response. For some reason, the server cannot fulfill a valid request.
6xx	style response is a 'global error' response. The request being made is invalid at any server.

Mini Quizlet

Which 'Method' is an extension to SIP that allows the transfer of Instant Messages?

> MESSAGE

SIP Header - INVITE



The header indicates the method type. eg INVITE, the SIP URI of the target UA and SIP version 2.0

Via shows the layer 4 transport protocol to use, eg UDP, IP address, and port where the respnse is to be sent back to. eg. senders gateway 82.36.89.78:2051

branch - parameter is used to uniquely identify this transaction and should not change

From shows the details of the Caller and Callers SIP URI, it's the callers Caller ID

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

CNA2 Cheat Sheet

by seashore via cheatography.com/31325/cs/9478/

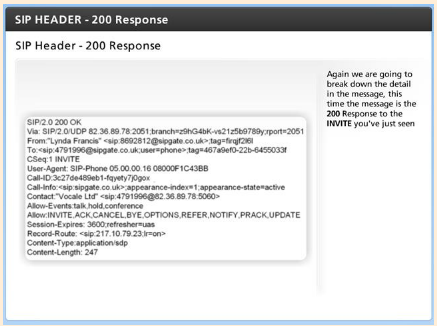
INVITE

To shows the details of the Called party
Call-Id is a globally unique ID for this particular dialog. It will be the same for all request and response transactions within this dialog.
CSeq is used to indentify and order transactions. eg. sequence 1 and method INVITE. Each of the parties in a call will maintain their own Cseq numbers and these numbers and these numbers increment for every successive command in a call. 70 is the recommended default value.
Max-Forwards field is used to limit the number of proxies or gateways that can forward the request to the next downstream server. eg. 70 will be decremented by each server that forwards the request.
Contact shows the SIP URI that can be used to contact this agent with subsequent requests
User-Agent indicates telephone modem, firmware version, MAC address
If the Accept field is not present the receiving server should assume application/sdp
The Allow field lists the set of methods supported by the UA generating the message.
Allow-Events details some basic events that the UA supports. eg. Talk, Put on Hold, and Refer (or Transfer) a call or session.

INVITE (cont)

Session-Expires header conveys the session interval for a SIP call. It is placed in an INVITE request and is allowed in any 2xx response to an INVITE eg. 3600 seconds or 60 mins.
Content-Type describes the body content, which is app and the type which is sdp
Content Length is the length of the SDP body in bytes

SIP HEADER - 200 Response

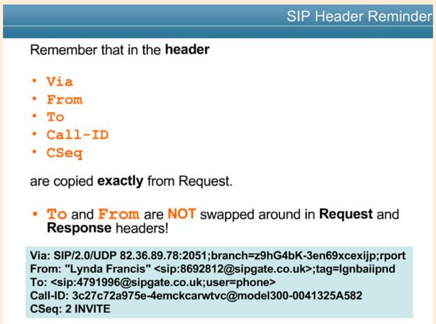


Via headers are inserted by servers into requests to detect loops and to allow responses to find their way back to the client VIA the server

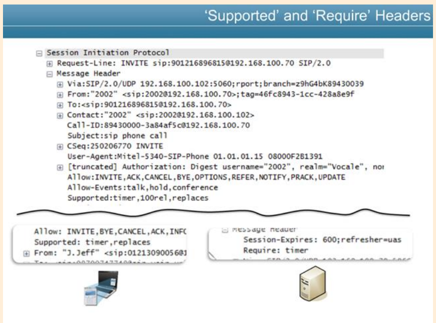
Call-info field provides additional info about the called party.

Record-route details are inserted by the proxy to 'force' future requests in this dialog to be routed through the proxy. eg 217.10.79.23

SIP HEADER



Supported and Require Headers



Supported allows a client to inform a server what features it supports. eg. timer, 100rel

Require - what the server requires the client to support. eg. timer

Session timers

Session timers allows the refreshing of a SIP session periodically using SIP re-INVITES or UPDATES messages.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Session timers (cont)

'REFRESH' allows user agents and proxies to keep a session alive and also allows the status of the session to be determined and released if not active. This can be useful when a call has been ended but a BYE not been sent. eg. a lost connection

SE - session expires

RFC 4028 defines session timers

Session-Expires is the upper level of time for the session

Min-SE is the minimum a server will actually allow

If a Refresh is not received before the timer expires, the session is ended.

The refresher in charge of sending the updates can be the server or client and is shown in the 200OK that completes the session setup

Refreshes are sent halfway through the session interval

The recommended Session-Expires value in RFC4028 is 1800 seconds or 30 minutes.

100rel

When a SIP device responds to a request the response can be

Final - 200 OK

Decline - 603 - a final result to a transaction which is acknowledged

100rel (cont)

Provisional - such as 180 Ringing - are not acknowledged by default but desirable especially when communicating with the PSTN

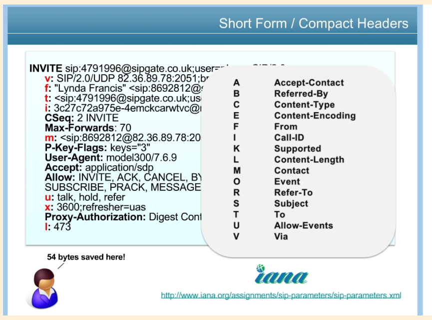
SIP PRACK method provides reliability and to show support for this feature a SIP device will add the 100rel parameter to the supported header

If the recipient does not support 100rel it must reject with a 420 resonse and state in the header that 100rel is unsupported

PRACK can be used with all 1xx style responsed except 100 trying.

Responses are acknowledged to ensure better reliability for a transaction

Short form /compact headers



Mini Quiz

What does code 180 mean?

RINGING

A '200' code indicates a successful event

True

What SIP Method will the SIP soft phone need to send to the ITSP in order to be ready to make calls

REGISTER

SDP

SDP stands for Session Description Protocol and is detailed in the RFC 4566

It is used to handle the session negotiation process with a SIP transaction

An SDP packet is often carried as the message body of a SIP request

Part of a SIP INVITE request, an SDP offer is made detailing a number of characteristics that define the proposed media session such as codec type, contact information, and ports to be used.

The response to this acknowledges acceptance, offers alternative session parameters, or declines the proposed session with no alternatives offered.

MIME (multipurpose internet mail extensions) is used to define what is in the body of a SIP message

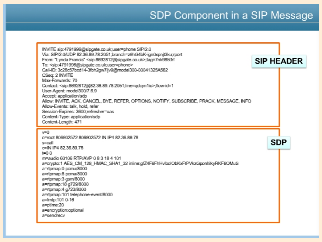
The entry,**Content-Type: application/sdp** defines that an agent would need to support the application layer protocol SDP in order to setup a session.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

CNA2 Cheat Sheet

by seashore via cheatography.com/31325/cs/9478/

SDP component in a SIP message

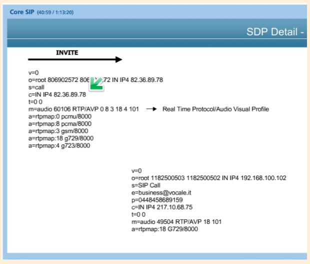


SIP header generally describes who is making the call and where the destination agent is.

The SDP section lists all the detail required in order to setup a successful media connection such as a voice or video media stream.

The Called agent can decide to accept or reject the session. To reject the session, the called agent responds with a port setting of 0, to accept it responds with it's own SDP details in a **SIP 200 Response**. After this media can be exchanged.

SDP Detail



SDP Detail

Sip INVITE version number of **0**

o or origin entry, displays the username of 'root' and session identifiers along with the IP v4 IP address

s or session name field allows for a call description

c is connection information for calling party to return all messages to.

t Timer values (start and stop) are usually set at 0 and 0 allowing the calls to have no timer boundaries.

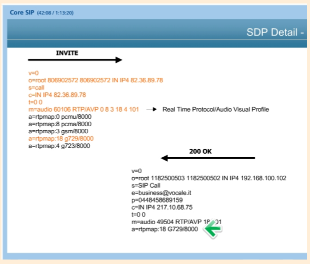
m for media shows the media type, eg AUDIO.

Port 60106 - the port the UA can receive audio on

RTP/AVP - the Real-time protocol / Audio Video profile codecs that this UA is offering the destination device to use.

One of these is Codecs, 18, is G729 **a=rtpmap:18 g729/8000

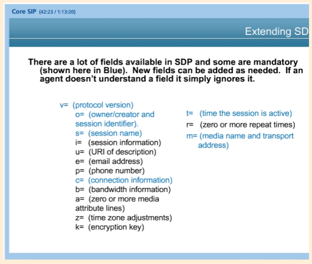
SDP Detail - reply



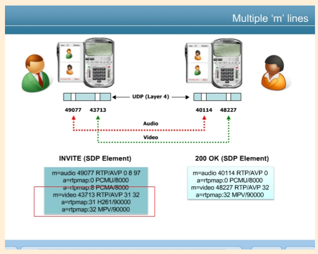
SDP Detail - reply

v=0	reply shows the same version of 0
"o" owner	An owner 'username' of root, the sessions IDs along with the source IP address
s=	description of 'SIP Call'
e=	optional piece of info of the contact email addres of agent
a=	E.164 number of this agent, the contact details, time values and the media type that this device has chosen from the list offered by the caller, eg 18 -- G729

Extending SDP



Multiple 'm' lines



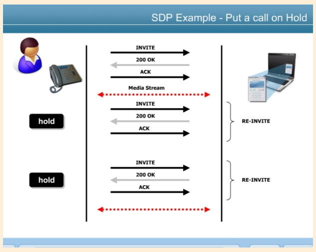
multiple 'm' lines - The SDP INVITE element shows the m=auio element for the voice including port info and the m=video element details the port and other requirements for the video. When the calling received the 200 OK to both elements the voice and video channels are set up.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Changing session parameters

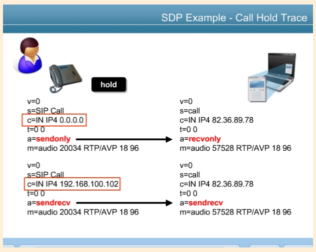
A session can be modified after it is started by changing the session parameters through SDP with methods such as **re-INVITE or UPDATE**
Adding a new stream such as video to a voice conversation
Removing a stream
Changing codecs from uncompressed G.711 to compressed G.729
Changing address info
Putting a call on hold
Set up a call conference

SDP Example - Put a call on Hold



The re-invite message includes the hold command

SDP - Call hold trace

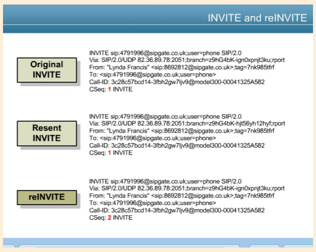


To put a call on hold, the holding device sends connection details of an IP address of 0.0.0. and an audio setting of **sendonly** which the receiving device responds back with **recvonly**. Press hold to re-establish the media stream resends the appropriate connection IP address along with the **sendrecv** attribute. The receiving device responds with **sendrecv** and two way audion is reestablished.

Call hold - old and new methods

RFC 2543	placing a user on hold is accomplished by setting the connection address to c=0.0.0.0
RFC 3264	discourages the use of c=0.0.0.0. Extends options available with the following attibutes.
RFC 3264 attributes	*
sendrecv	used to establish a 2-way media stream
recvonly	the SIP endpoint would only receive (listen mode) and not send media
sendonly	The SIP endpoint would only send and not receive media
inactive	The SIP endpoint would neither send nor receive media.

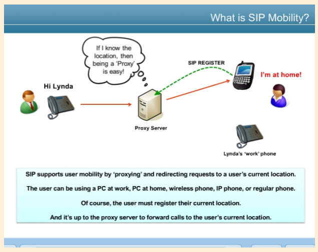
INVITE and reINVITE



INVITE and reINVITE

Resent /Retrans mitted INVITE	contains the same Call-ID and CSeq value as a previous INVITE and is normally sent to the proxy if a '100 trying' has not been received
reINVITE	A re-INVITE is used to change the session parameters of an existing or pending call. It uses the same Call=ID, but the CSeq value is incremented because it is new request

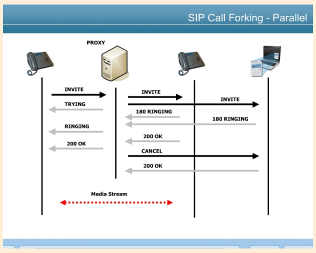
SIP mobility



SIP mobility allows freedom to have calls redirected to the location you are currently at and to the device you want to receive calls on.

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

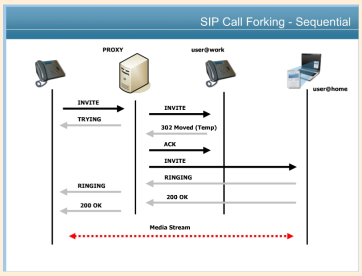
SIP call forking - parallel



With call forking in 'parallel mode', the SIP proxy receiving the INVITE will discover via the location server that you have two current locations. It will send an INVITE to both locations at the same time

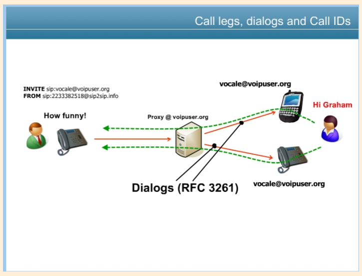
Both locations will ring and the proxy will notify the caller of this. In this example, the desk phone answers and sends a 200 OK message to the proxy. The proxy forwards the 200 OK to the caller and send a cancel message to the softphone to stop ringing.

SIP call forking - sequential



Sequential call forking is when the Proxy tries to contact the SIP devices registered for a user in order, one at a time. eg. the 1st device returns a **302 moved** response that will then allow the proxy to move on and try the next device on it's list. In reality, the Proxy will probably be communicating with a destination proxy that will respond saying that the device user has moved not the end device.

Call dialogs



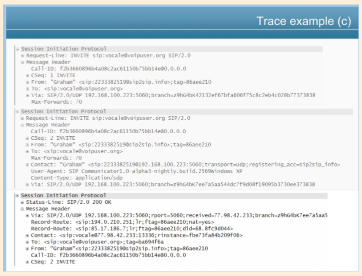
E.g. IF Lynda answers her mobile and desk phone, you will have 1 conversion or call and 2 call legs.

A call leg in RFC 2543 refers to the signaling relationship between two user agents (UAs) but this is now referred to as a 'dialog' in the replacement of RFC 3261.

In a SIP INVITE, a dialog is identified by a call identifier, local tag, and remote tag.

In an initial call setup, the From field has a tag at the end of the field. The To field only contains the SIP URI, no tag as yet.

Trace example



The 200 OK contains, the unique caller id, CSeq value, and tag on called to and the unique tag on calling number.

SIP mobility

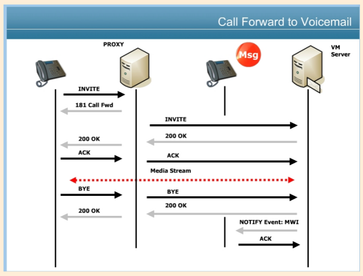
branch ID	Introduced in RFC 3261 and are used by servers ans systems to help them differentiate all of the dialogs that they may be involved in.
	All branch IDs start with **z9hG4bk**

Mini Quizlet

The Contact field is found in the SDP body of a SIP message.

False

Call forward to voicemail



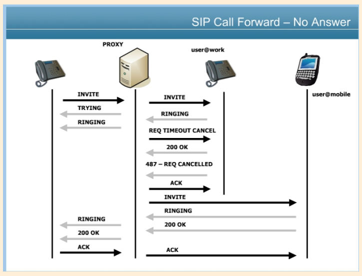
The proxy knows about the call forward setting, sends a message to the calling device to notify it of the call forwarding setting.

The proxy rewrites the INVITE and sends it to the voicemail server. This server then responds and a media path is established so the caller can leave a message.

When the called hangs up the VM sends a NOTIFY sip message that will make the MWI indication on the phone light up.

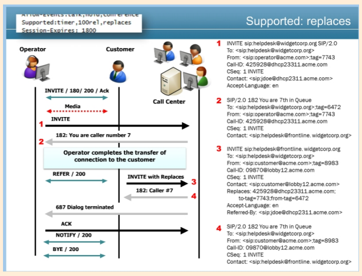
Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

SIP Call forward - No answer



Proxy sends an INVITE to a device which rings and responds back to the proxy. After a configurable timer has expired on the proxy, the proxy sends a cancel to the device that responds and then the proxy sends an INVITE to the call forward number the proxy has for the user.

Replaces header



Replaces header

Replaces is used for attended call transfer, call park. RFC3891.

1. Operator calls the call center

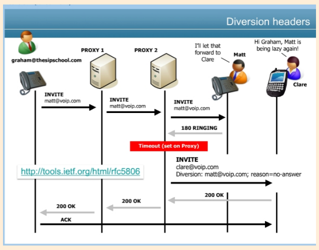
2. Get a 182 response. Operator transfer customer to the call center using REFER method.

Replaces header (cont)

3. Customer issue an INVITE with the replaces header to take the operators place in the queue. From entry changes to the customer with his own unique tag. The Replaces header shows the replaced call ID and the tags used in the transaction between the operator and the call center.

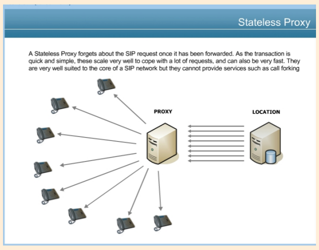
4. The call center then sends the 182 message to the customer.

Diversion headers

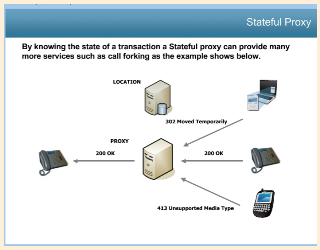


In this scenario, call is forwarded on no answer and the new Diversion header will contain the detail of where the call has been diverted from along with a reason.

Stateless proxy

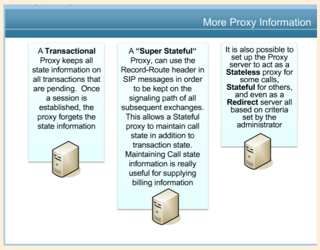


Stateful proxy



The proxy can receive all respond from possible destinations and send back only the appropriate 200 response without maintaining state an agent would have sent 3 invites and maybe received the errors before the live agent could respond, resulting in call setup failure.

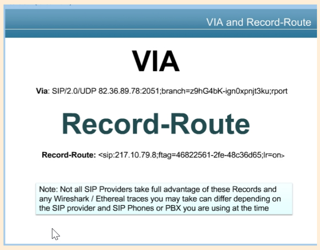
Proxy



Transactional

Super Stateful

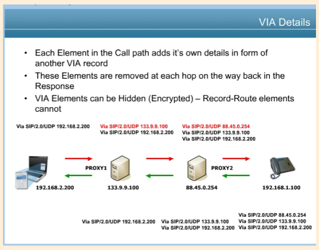
VIA and Record-route



Via and Record-route entries can help prevent 'loops' and can govern the path a SIP message takes.

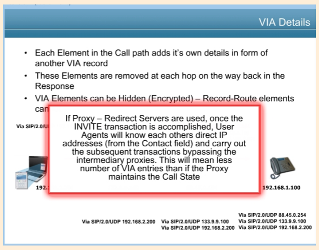
Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

VIA Details



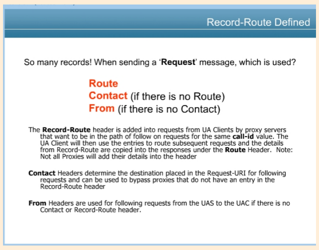
VIA records are added to a SIP message as follows

VIA Details



VIA headers are used by proxies to see if any looping of the message has occurred. If they receive a message that includes their own IP address in a VIA record a **482** (Loop detected) response is returned to the sender

Record-route defined



When sending a **Request** message, which is used?
Route
Contact (if there is no route)
From (if there is no contact)

Record-route / VIA defined

Endpoint A sends a request say INVITE to proxy1, proxy1 forwards it to proxy2 and proxy2 gives that INVITE to endpoint B. Each proxy adds its Record-route at the start of the record-route header, when called party gets request, last proxies record-route token is the at the start of record route header. Unlike Via, the record route is not deleted by respective proxies in return path. At calling party, whole record route is received.

When the request is arrived at UAS, the route set is prepared from record-route header taken in order. If record-route is absent, route set is set to NULL.

When the response received at UAS, route set is prepared at UAS by taking RR in reverse order.

In next transactions because of Route set request URI may be affected. If route set is empty, the UAC must place remote target URI into the Request-URI.

If first route URI in route set contains lr parameter (loose routing), then request-URI is not affected.. However if first route URI does not contain lr parameter, then UA should put the first route to request-URI, then put the route set in order, and finally adds remote target to Route header at the end.

Record-route / VIA defined (cont)

VIA is used by UAS to to determine target to send immediate response. All proxies in path adds corresponding Via at the start of Via header. Say there are N proxies. So Via at called party looks at proxy(n).via;proxy(n-1).via.... Calling-phone-via

So when UAS responds back, it sends all Via without any modification. Now each proxy deletes its corresponding via, finally when response is received at endpoint , endpoint sees its own via only.

Record-route defined

Route and Record-Route header fields have a slightly different purpose >-- they are used to route _requests_

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Record-route defined (cont)

User agent A with IP address 1.2.3.4 sends an INVITE request to the proxy which forwards the request to user agent B. UA A adds the Contact header field in the request. The Contact header field tells UA B that it can reach UA A on IP 1.2.3.4. UA B adds a Contact header field to 200 OK reply, telling UA A that it can reach B on IP address 5.6.7.8. This way both user agents exchange their IP addresses and they do not need the proxy anymore. They can easily send all further SIP messages directly to each other, because they remember the IP address of the remote party from Contact header field. This way all further requests would bypass the proxy server.

There are many cases where the proxy server needs to see _all_ future SIP messages exchanged between the user agent, such as for accounting. In this case the proxy server needs tell the user agents that they should not exchange future SIP messages directly,but they should relay them through the proxy again.

Record-route defined (cont)

The proxy server can do this by inserting Record-Route header field in the INVITE message. The Record-Route header field contains the IP address of the proxy and once the INVITE message reaches UA B, it extracts the IP address of the proxy server from Record-Route header field and store it in memory along with the IP address of the remote party (UA A). So UA B knows the IP address of UA A and it also knows that it should send all future requests to UA A through the proxy server.

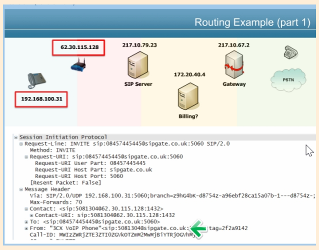
UA A should also send all future SIP requests to UA B through the proxy server, but it does not know it yet, because the proxy server added Record-Route header field to the INVITE message which will only reach UA B. UA B has to tell UA A that all future SIP requests should be sent through the proxy, and it does so by copying all Record-Route header fields from the INVITE message to 200 OK which is sent from UA B to UA A. UA A will then extract Record-Route header fields along with Contact from 200 OK and store it in memory. At this point both user agents know the IP address of the remote party and that they should relay all SIP messages through the proxy.

Record-route defined (cont)

When UA A wants to send an ACK to UA B. It will lookup the IP address of the remote party (Contact from 200 OK) from memory and put it in the Request-URI of ACK. The reason why ACK does not have the same Request-URI as the original INVITE is that the ACK should be sent to the user agent instance that generated 200 OK -- the Request-URI from the INVITE would fork if user B had several user agents and this is not desirable for ACKs.

The URI based on Contact header field never forks, it is delivered only to the UA instance that generated 200 OK. UA A will also find the URI from the Record-Route header field in memory (stored along with the contact of the remote party). It will create a Route header field, put the URI in it and append it to the ACK.

Routing

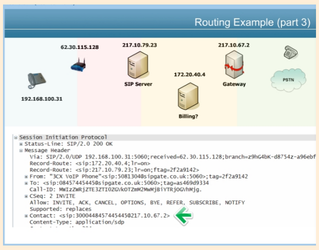


Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Routing

1. 192.168.100.31 calls 08457445445 which generates a SIP INVITE
2. The domain name of UA A service provider is appended to create the Request URI
3. VIA Header is added to by UA A along with its local LAN contact details
4. Contact field is populated with the Live contact deails, eg UA A phone number + the IP address/port combo of the outside edge of my network.
4. To, who UA A is calling
5. From, UA A phone details

Routing example

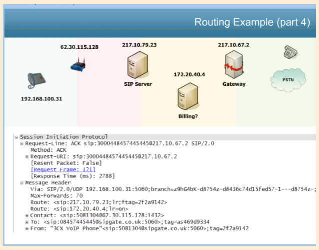


200 OK response have VIA records that were included in the INVITE removed. Only the VIA record for the UA A phone is included.

There are also 2 record-route records that were added to the INVITE message by the SIP and Billing servers on the ways out. Record - Route records are never deleted.

Contact element changed to represent the SIP provider gateway and will be used in the ACK to be sent

Routing



Routing

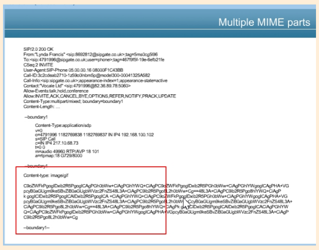
ACK message needed to end up at the SIP gateway. The Request-URI is the sip URI of the called number + the IP address of the gateway of the SIP provider
The messag is sent to the top of the Route list, the IP address of the SIP server
When the SIP server checks to see if the Request URI is something it is resonsible for or owns compares its IP address with the first route record, rewrites the ACK message which is then sent to the Billing server
Billing server does its own checks and removes the route record and tthen forwards the ACK based on the info in the request URI, the gateway
Loose routing - The way SIP servers leave the Request URI alone and use the route records to route, RFC 2543

MIME

MIME	multipurpose Internet Mail extensions
MIME	was defined to provide a way of attaching different document/ file types to email messages. SIP takes advantage of this existing standart by using it to inform a UR what content is present in a SIP message
Content-type: application/ SDP	tells us that the MIME content of the SIP message is the application layer protocl SDP. The UA, if support SDP, can interpret the SDP info in the message to find out details such as codecs supported in the inviting agent and prot numbers for responses.
Content is described as	Content-type: <type>/<subtype>

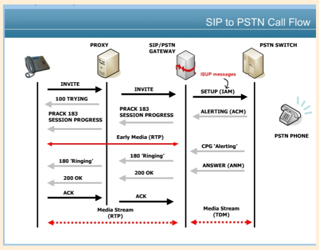
Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Multiple MIME parts



A SIP message can actually contain multiple MIME parts, but there needed to be a set boundary defined to separate each of these parts. Boundary 1 separates the usual info in the SDP body and then following the next boundary marker is a gif image.

SIP to PSTN call flow



SIP to PSTN call flow

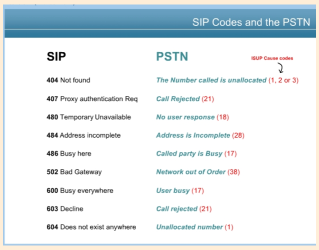
PSTN	public switched telephone network
ISUP	Integrated services digital network user part
IAM	Initial address message
NPI	numbering plan indicator
PRACK 183	provisional acknowledgement

SIP to PSTN call flow (cont)

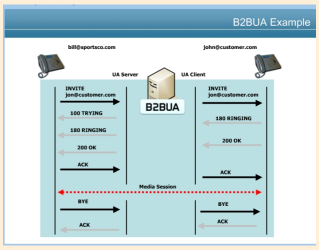
180	ringing

The gateway convert the RTP media to TDM media for the PSTN.

SIP code and PSTN mapping



B2BUA



Back-2-Back user agent is a 4th type of server. Others are proxy, registrar, and redirect. Can act as standalone proxy

The B@BUA maintains the complete call state and continues to send requests and responses for sessions in which it is involved.

B2BUA benefits and features

Centrialized management of all calls

PBX call managment features such as call transfer, forwarding and automatic call disconnection to warn a user that credit is low.

Billing functionality

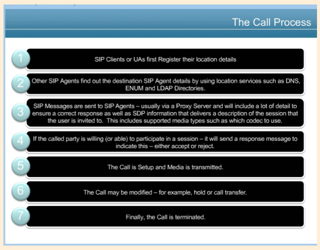
Call conferencing facilities

The ability to 'hide' the network such as private IP address schemes and the underlying network topo from scanning attempts

The ability to connect two different types of signalling networks such as SIP and H323 for coexistence during a migration to a fully SIP based network

Implement and enforce policies such as class of service and restriction

The Call process



Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com

Module Quiz

It is the SIP user agent server (UAS) that initiates a SIP call

> False

SIP

> Session Initiation Protocol

At what TCP/IP layer would you find the SIP protocol

> application

SIP proxy sever will always relay media as well as SIP messages on behalf of a SIP UAC

> False

Valid URI addresses

> Can contain +,-,name,starts wit sip:

After a successful REGISTRATION

> A 200 code is sent

Main characteristics of a SIP location server

> 1. The LOCATION service usually coexists on the same server as the REGISTRAR service2. It can utilize external databases such as DNS

SIP Request methods

> REGISTER, UPDATE, CANCEL, INVITE

SIP Response code types

Response code - moved temporarily

> 302

Module Quiz (cont)

VIA element of a SIP message can be found in the SDP body

> False

SIP response, elements from the initial SIP message ar copied exactly

> Via, From, To, Call-ID, and CSeq are copied exactly from Request. To and From are NOT swapped

A SIP device needs to send SDP element in order to negotiate the codec to use with the 'called' SIP device

> True

Sequential SIP 'Call Forking' implies a proxy will 'call' you SIP registered devices one after the other until one is answered

> True

A SIP UAS will try to use the location details in a certain preferred order to get a Request to a SIP UA as part of a dialog

> Route, Contact, From

Call Flow

B2BUA

> Back to Back User Agent

If you move your SIP device and it does not reregister with the REGISTRAR server it will be able to locate the SIP device using DNS

> False

Sponsored by **CrosswordCheats.com**
Learn to solve cryptic crosswords!
http://crosswordcheats.com