

CME-as-SRST

Restrictions for SRST Fallback Mode

- **Call-manager-fallback** command, which is used to configure SRST, cannot be used on a router that is configured for CME.
- **Telephony-service setup** and **auto assign** commands must not be enabled

SRST MGCP Fallback

1. Define the SRST reference for phones in CUCM administration
2. Configure the Call Forward Unregistered (CFUR) feature and set the CFUR destination of lines on remote-site phones
3. **RemoteSite(config)# call-manager-fallback**
! -- call-manager-fallback enables SRST on the IOS router
RemoteSite(config)# call-manager fallback-mgcp
RemoteSite(config)# application
RemoteSite(config-app)# global
RemoteSite(config-app-global)# service alternate default

MMOH in SRST

Use SRST GW as multicast (MOH) resources during fallback and normal CM operation.

A distributed MOH design with local GWs providing MOH eliminates the need to stream MOH across a WAN and saves bandwidth.
option 1: MOH from a Live Feed-E&M or FXO
option 2: MOH from Flash Files

SRST multicast MOH does not support unicast MOH

SRST multicast MOH supports G.711 only. SRST gateways must run on Cisco Unified SRST 3.0 on Cisco IOS Release 12.2(15)ZJ2 or a later release.

Multicast MOH for H.323 and MGCP is supported on Cisco Unified CM 3.1.1 and higher versions.

CUE

Auto-Attendant

Default Prompts

AAWelcome.wav,
AAHolidayPrompt.wav
AABusinessOpen.wav
AABusinessClosed.wav.

- +Create a.wav file as G.711 u-law, 8 kHz, 8 bit, Mono, not larger than 1 MB (about 2 minutes)
- +configure SIP or JTAPI subsystems
- +supports a maximum of 8 or 12 SIP or JTAPI triggers

VPIM

Allow subscribers (voicemail users) to send, receive, reply to, & forward voicemail messages between systems CUC & CUE using an embedded (SMTP) server and a subset of the Voice Profile for Internet Mail (VPIM) version 2 protocol.

(B-ACD)

Using different codecs are not supported. IOS will not invoke transcoder for the calls handled by any TCL application, including B-ACD. Use same codec on incoming and outgoing dial peers when transferring calls. AA pilot number is not associated with an ephone or physical phone, need to define a dial peer with the AA number as the incoming called number. Max 10 hunt groups can be used with a B-ACD call-queue service.

(B-ACD) Continued

Each ephone hunt group can have up to 20 extensions.
Max 3 ephone hunt groups can be used with an AA service;
Max number of calls that can be queued for an ephone hunt group is 30



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