Basics

/incident list	List latest 10 on-going Incidents
/incident new	Create / Request for Incidents
/incident update	Update Current incident
/incident overview	Provides with current status & overview of incident
/incident status	Update Incident Status
/incident mitigate	Mark Incident as Mitigated
/incident resolve	Mark Incident as Resolved
/incident summary	Update Summary of current Incident
/incident connect	Connect Slack user to Rootly

Incident Room

/incident overview	Provides with current status & overview of incident
/incident update	Update Current incident
/incident summary	Update Summary of current Incident
/incident status	Update Incident Status
/incident statuspage	Update Status-page
/incident todo	List User's assigned Tasks

Slack commands to run in Incident Channel for more details

Manage Incident

/incident assign	Assign Roles to Engineers
/incident add service	Add effected services
/incident add functionality	Add effected functionality
/incident add team	Add effected or involved Team
/incident add alert	Add related Alerts
/incident add task	Add & assign tasks for Roles
/incident manage fields	Update Incident Custom Fields
/incident mitigate	Mark Incident as Mitigated
/incident resolve	Mark Incident as Resolved
/incident timestamps	Update Timestamps of Incident
/incident timeline	Add Event to Timeline

Workflows & Forms

/incident workflow promote	Request to promote or escalate Incident to High-Severity
/incident workflow cc	Start Communication Workflows
/incident workflow assign-roles	Assign or update user roles
/incident customform siteops-approval	Request SiteOps to Upgrade Incident Severity
/incident customform communications-form	Communication Forms
/incident customform super-update	Update all fields