

Rootly Slack Commands Cheat Sheet by Pronita Ghosh (pghosh) via cheatography.com/192099/cs/39971/

Basics		
/incident list	List latest 10 on-going Incidents	
/incident new	Create / Request for Incidents	
/incident update	Update Current incident	
/incident overview	Provides with current status & overview of incident	
/incident status	Update Incident Status	
/incident mitigate	Mark Incident as Mitigated	
/incident resolve	Mark Incident as Resolved	
/incident summary	Update Summary of current Incident	
/incident connect	Connect Slack user to Rootly	

Incident Room	
/incident overview	Provides with current status & overview of incident
/incident update	Update Current incident
/incident summary	Update Summary of current Incident
/incident status	Update Incident Status
/incident statuspage	Update Status-page
/incident todo	List User's assigned Tasks
Objects a supposed to the series in the side of Objects of Series and Astrilla	

Slack commands to run in Incident Channel for more details

/incident assign /incident add service Add effected services /incident add functionality Add effected functionality /incident add team Add effected or involved Team /incident add alert Add related Alerts /incident add task Add & assign tasks for Roles /incident manage fields /incident mitigate /incident resolve /incident timestamps Update Incident as Resolved /incident timestamps Update Timestamps of Incident /incident timeline Add Event to Timeline	Manage Incident	
/incident add functionality /incident add team Add effected or involved Team /incident add alert Add related Alerts /incident add task Add & assign tasks for Roles /incident manage fields Update Incident Custom Fields /incident mitigate Mark Incident as Mitigated /incident timestamps Update Timestamps of Incident	/incident assign	Assign Roles to Engineers
/incident add team Add effected or involved Team /incident add alert Add related Alerts /incident add task Add & assign tasks for Roles /incident manage fields Update Incident Custom Fields /incident mitigate Mark Incident as Mitigated /incident resolve Mark Incident as Resolved /incident timestamps Update Timestamps of Incident	/incident add service	Add effected services
/incident add alert /incident add task Add & assign tasks for Roles /incident manage fields Update Incident Custom Fields /incident mitigate Mark Incident as Mitigated /incident resolve Mark Incident as Resolved /incident timestamps Update Timestamps of Incident	/incident add functionality	Add effected functionality
/incident add task Add & assign tasks for Roles /incident manage fields Update Incident Custom Fields /incident mitigate Mark Incident as Mitigated /incident resolve Mark Incident as Resolved /incident timestamps Update Timestamps of Incident	/incident add team	Add effected or involved Team
/incident manage fields /incident mitigate /incident mitigate /incident resolve /incident timestamps Update Incident Custom Fields Mark Incident as Mitigated /incident timestamps Update Timestamps of Incident	/incident add alert	Add related Alerts
/incident mitigate Mark Incident as Mitigated /incident resolve Mark Incident as Resolved /incident timestamps Update Timestamps of Incident	/incident add task	Add & assign tasks for Roles
/incident resolve Mark Incident as Resolved /incident timestamps Update Timestamps of Incident	/incident manage fields	Update Incident Custom Fields
/incident timestamps	/incident mitigate	Mark Incident as Mitigated
	/incident resolve	Mark Incident as Resolved
/incident timeline Add Event to Timeline	/incident timestamps	Update Timestamps of Incident
	/incident timeline	Add Event to Timeline

Workflows & Forms	
/incident workflow promote	Request to promote or escalate Incident to High-Severity
/incident workflow cc	Start Communication Workflows
/incident workflow assign-roles	Assign or update user roles
/incident customform siteops-approval	Request SiteOps to Upgrade Incident Severity
/incident customform communications-form	Communication Forms
/incident customform super-update	Update all fields



By **Pronita Ghosh** (pghosh) cheatography.com/pghosh/

Not published yet. Last updated 17th January, 2024. Page 1 of 1. Sponsored by Readable.com

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