

Find missing card

Search Card number in the **ANV** text File which is in D:\Anv _Db di \295 847 N\D ata \LOG*.*

2022-03-23 07:56:50.970 1:1:0364 >c22082... >O20810.....>C000.....**4635880008592040**:

⚡ Mailer **0364** associated with this Card number **4635880008592040** got read at **Com port 1**(Location of the com ports below)

2022-03-23 07:56:53.342 3:152C >c**4635880008592040**152

⚡ Card number **4635880008592040** read at **Com port 3** and it generates a counter **152C**

Did the card got attached?

Search mailer **0364** in the ANV file

2022-03-23 07:56:57.226 4:0364 152C >cT2208230800040000000364K152P4S0

⚡ Mailer **0364** got attached at **com port 4** with the card with the counter **152C** which is card number **4635880008592040**

Find missing mailer

Every Job creates a BICANV file which will tell you the status of the card or mailer.

Search Mailer number in the corresponding BICANV file, which is in D:\Anv _Db di \295 847 N\D ata*.*

>c22082308000403641119,_____,_____,_____,100_,07:57:11,0-3/23/2022,000730,0364,,0000010011

_____,>c4635880008592040152,>D2081000800320032000163010066010080002144002208230800040000000364-00,230*,07:57:11,03/23/2022,000740,0364,,0000010011

⚡ Last bit of the number(**230**) after the D-String is the status of the package. Here it is **0**. That means the mailer has processed without any error.(List of Status below).)

Where did the mailer go?

Search the D string (**D208100080032003200016301006601008000214400220823080004000000036400**)in the ANV

2022-03-23 07:57:11.874 7:0364 >**D208100080032003200016301006601008000214400220823080004000000036400**

⚡ Mailer **0364** went to **com port 7**

Com ports

- 1 380-1
- 2 380-2
- 3 7712-Card channel
- 4 7701- Attaching station
- 5 Sheet feeder-1
- 6 Sheet feeder-2
- 7 Conveyer belt(Check the status of the package to determine which conveyer belt(Bypass 1B/Bypass 2 Foreign/Main)).
- 8 4711- Divert
- 9 Inserting station divert 1-A

Status

- 0 Processed Good- **Main conveyer belt.**
- 2 Read no output^{Most likely removed manually}
- 3 Diverted with error^{search D string in the ANV. If it is showing com 7, then it went to **Bypass 1B(first)**}
- 4 Processed with error but OK.-**Main conveyer belt**
- 5 Diverted(Foreign or Quality)-**Bypass 2 Foreign**
- 10 Card diverted at 7701 bypass

*Check the error stops from the report using the time from the ANV for more information



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Page 2 of 2.

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