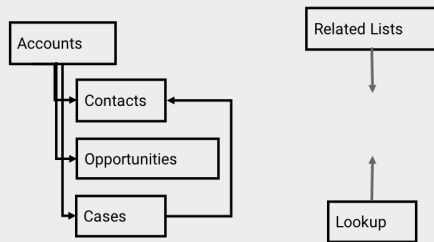


Relationships



Cases, Opportunities and Contacts have a special relationship (M/D) to Accounts.

Related lists are linked from master to Detail, Lookup fields are Detail to Master

Views

Paths:

Guide users through a process. Customise paths by:

- Setting the stages
- Edit the Guidance for Success

Kanban view:

Is a visual listing of all the records for a particular path or grouping



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Page 1 of 1.

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