

AARP/UHC



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Medicare Advantage (MAPD)

Fax Emrick:

(217) 833-2046

Medicare Advantage (MAPD) (cont)

Email:

newbusiness@emrickgroup.com



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Medicare Advantage (MAPD) (cont)

Allison@emrickgroup.com

Prescription Drug Plan (PDP)

Fax Emrick:

(217) 833-2046



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Medicare Supplement (MSUP)

Fax Emrick: (217) 833-2046

Medicare Supplement (MSUP) (cont)

Email: newbusiness@emrickgroup.com



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Allison@emrickgroup.com

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Mail:

If Collecting Premium:



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AARP Healthcare Options

Medicare Supplement (MSUP) (cont)

UHC Insurance Company Co.



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Medicare Supplement (MSUP) (cont)

P.O. Box 105331

Medicare Supplement (MSUP) (cont)

Atlanta, GA 30348-9534



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Overnight Mail:

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UHC Enrollment Division



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4868 HA Hwy 86

Medicare Supplement (MSUP) (cont)

Foreste Park, GA 30297



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Medicare Supplement (MSUP) (cont)

Disenrollment: Client **MUST** call into **Customer Service:** (800) 523-5800

Medicare Supplement (MSUP) (cont)

Or **Fax signed request:** (248) 524-5749



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Contact Information

Producer Help Desk: (888) 381-8581

Contact Information (cont)

Customer Support: (888) 381-8581



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Contact Information (cont)

Lean Support: (888) 381- 8581 x 5

Contact Information (cont)

Deb Ostermeyer Agent Manager: **Office:** (314) 592-7717



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Contact Information (cont)

Cell: (314) 677-4499

Contact Information (cont)

Email: dostermeyer@uhc.com



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Quick Links

Supplies:

Login to Jarvis:

Quick Links (cont)

www.uhcjarvis.com



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Quick Links (cont)

[Sales & Marketing Tools](#)>[Sales Material](#)>[Sales Materials Portal](#)

Quick Links (cont)

Provider Search: www.uhc.com/find-a-physician



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Quick Links (cont)

[Dental Provider Search:](#)

[Login Jarvis:](#)

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Quick Links (cont)

[Provider Search](#) > [Dental](#)

Electronic Applications

[LEAN:](#)

[Login Jarvis:](#)



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Electronic Applications (cont)

www.uhcjarvis.com

Electronic Applications (cont)

[Enrollment](#) > [Lean](#)



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AETNA

Medicare Advantage (MAPD)

FAX:

(866) 756-5514



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Medicare Advantage (MAPD) (cont)

Mail:

Aetna

Medicare Advantage (MAPD) (cont)

P.O. Box 7770



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Medicare Advantage (MAPD) (cont)

London, KY 40742

Contact Information

Broker Support:

(866) 714-9301



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Contact Information (cont)

brokersupport@aetna.com

Contact Information (cont)

Customer Service:

(800) 533-0367



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Contact Information (cont)

Brent Bantz Broker Manager:

Office: (314) 506-1541

Contact Information (cont)

Cell: (314) 440-4838



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Contact Information (cont)

Email: BantzB@aetna.com

Electronic Applications

Ascend: www.aetnaproducerworld.com



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Electronic Applications (cont)

Request Access through Aetna Producer World



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Medicare Supplement (MSUP)

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(217) 833-2046

Medicare Supplement (MSUP) (cont)

Mail:

AETNA



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Medicare Supplement (MSUP) (cont)

Senior Supplement Insurance

Medicare Supplement (MSUP) (cont)

PO Box 14399



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Lexington, KY 40512-9700

Contact Information

Broker Support:

(866) 272-6630



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Contact Information (cont)

Disenrollment Letter fax to: (855) 291-0553

Quick Links

Supplies: www.aetnaseniorproducts.com



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Dental

Fax Emrick: (217) 833-2046

Dental (cont)

Mail: **Aetna**



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Dental (cont)

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Dental (cont)

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Dental (cont)

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Dental (cont)

Broker Support:

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Dental (cont)

Supplies: www.aetnaseniorproducts.com

Dental (cont)

Provider Search: www1.careington.com/dentists/



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Dental (cont)

Electronic Application: www.aetnaseniorproducts.com

Ancillary Products

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Ancillary Products (cont)

Mail:

AETNA

Ancillary Products (cont)

Senior Supplement Insurance



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Ancillary Products (cont)

PO Box 14399

Ancillary Products (cont)

Lexington, KY 40512-9700



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Ancillary Products (cont)

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Ancillary Products (cont)

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Allwell/Centene



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Fax: (844) 222-3180

Medicare Advantage (MAPD) (cont)

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Medicare Advantage (MAPD) (cont)

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Mail: Medicare Enrollment Department

P.O. Box 2020



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Medicare Advantage (MAPD) (cont)

Farmington, MO 63640

Medicare Advantage (MAPD) (cont)

Broker Support:

(844) 202-6811



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Medicare Advantage (MAPD) (cont)

Electronic Application: Ascend Online/App Request Access: Broker Support

Medicare Advantage (MAPD) (cont)

medicarebrokerservices@centene.com



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Medicare Advantage (MAPD) (cont)

Sandy Volk McColl

Phone: (314) 243-0478

Medicare Advantage (MAPD) (cont)

Medicare Account Executive

Email: sandra.volk@centene.com



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Anthem

Medicare Advantage (MAPD)

Fax:

(844) 236-7967



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Medicare Advantage (MAPD) (cont)

Mail

P.O. Box 659816

Medicare Advantage (MAPD) (cont)

San Antonio, TX 78265-9116



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Medicare Advantage (MAPD) (cont)

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Prescription Drug Plan (PDP)

Fax: (800) 833-8554



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Prescription Drug Plan (PDP) (cont)

Mail: P.O. Box 659403

Prescription Drug Plan (PDP) (cont)

San Antonio, TX 78265-9714



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Prescription Drug Plan (PDP) (cont)

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Medicare Supplement (MSUP)

{{ac}Fax:

(844) 236-7967



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Medicare Supplement (MSUP) (cont)

Mail: P.O. Box 659816

Medicare Supplement (MSUP) (cont)

San Antonio, TX 78265-9116



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PAGE 7 of Application AGENCY NUMBER: MB2296

Contact Information

Broker Support:

(877) 304-6470



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Contact Information (cont)

Customer Service: (800) 633-4368

Contact Information (cont)

Application Status: (855) 277-6071



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Contact Information (cont)

Regional Sales Manager: Thomas Edgeton

Cell: (314) 502-7917

Contact Information (cont)

Email: thomas.edgeton@anthem.com



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Contact Information (cont)

Regional Sales Manager: Gina Wallis

Cell: (314) 399-5012

Contact Information (cont)

Email: Gina.Wallis@anthem.com



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Contact Information (cont)

**Regional Sales Manager: Kimberley
Madsen**

**Cell (417) 987-
3758**

Quick Links

Supplies:

www.anthem.com



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Electronic Applications

mproducer: mproducer.anthem.com/mproducer/public/login

Anthem Extras

Fax: (877) 238-1107



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Anthem Extras (cont)

Mail: Anthem Blue Cross and Blue Shield

Anthem Extras (cont)

P.O. Box 5028



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Anthem Extras (cont)

Denver, CO 80217-5028

Anthem Extras (cont)

Customer Service:

(877) 391-3897



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Anthem Extras (cont)

Order Supplies:

www.anthem.com



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Essence



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Medicare Advantage (MAPD)

Phone in or Use Quick Entry ALL Applications, then mail:

Medicare Advantage (MAPD) (cont)

Tele-Enrollment Line:

(877) 259-8657



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Medicare Advantage (MAPD) (cont)

Mail

PO BOX 12487

Medicare Advantage (MAPD) (cont)

St. Louis, MO 63141



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Quick Entry: producer.essencehealthcare.com

Medicare Advantage (MAPD) (cont)

After Call-In Mail:

1. Application
2. Checklist
3. Scope of Appointment



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Contact Information

Producer Support: (877) 259-8657

Contact Information (cont)

Outside Sales Manager: Jenifer Dickson **Cell** (314) 598-5585



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Contact Information (cont)

Office (314) 770-3402

Contact Information (cont)

Email: jdickson@lumeris.com



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Quick Links

Provider Search: www.essencehealthcare.com/find-a-doctor/

Quick Links (cont)

Dental Provider Search: govservices.dentaquest.com



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Electronic Applications

Login: producer.essencehealthcare.com

Electronic Applications (cont)

[Click on Start New Application](#)



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Humana



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Medicare Advantage (MAPD)

Fax: (877) 889-9936

Medicare Advantage (MAPD) (cont)

Mail **Humana Medicare Enrollment**



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Medicare Advantage (MAPD) (cont)

P.O. Box 14309

Medicare Advantage (MAPD) (cont)

Lexington, KY 40512-4309



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Medicare Advantage (MAPD) (cont)

- Vantage-Upload Paper Application:**
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 2. Login to Vantage and Select "Upload Paper Applications."
 3. Enter Client Name and Application Id (Found at the bottom of app).
 4. Upload the paper application digital file and submit.
 5. An email will be sent to you Humana secure mailbox for confirmation.

Prescription Drug Plan (PDP)

Fax: (877) 889-9936



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Prescription Drug Plan (PDP) (cont)

Mail

Humana Medicare Enrollment

Prescription Drug Plan (PDP) (cont)

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Prescription Drug Plan (PDP) (cont)

Lexington, KY 40512-4309

Prescription Drug Plan (PDP) (cont)

Vantage-Upload Paper Application:

1. Scan and Save App and SOA on your Desktop.
2. Login to Vantage and Select "Upload Paper Applications."
3. Enter Client Name and Application Id (Found at the bottom of app).
4. Upload the paper application digital file and submit.
5. An email will be sent to you Humana secure mailbox for confirmation



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Medicare Supplement (MSUP)

Fax: (877) 889-9936

Medicare Supplement (MSUP) (cont)

Mail **Humana Medicare Enrollment**



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Medicare Supplement (MSUP) (cont)

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- Vantage-Upload Paper Application:**
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 2. Login to Vantage and Select "Upload Paper Applications."
 3. Enter Client Name and Application Id (Found at the bottom of app).
 4. Upload the paper application digital file and submit.
 5. An email will be sent to you Humana secure mailbox for confirmation

Contact Information

Agent Support: (800) 309-3163



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Contact Information (cont)

Customer Support: (855) 691-9987

Contact Information (cont)

John Kelly Sr. Market Manager: **Cell:** (217) 720-3000



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Contact Information (cont)

Office: (314) 296-7529

Contact Information (cont)

Email jkelly2@humana.com



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Electronic Applications

Enrollment Hub: www.enrollmenthub.humana.com

Electronic Applications (cont)

Fast App: **Login:** www.humana.com



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Electronic Applications (cont)

Click on Fast App



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Lasso



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Medicare MSA

Fax Emrick:

(217) 833-2046

Medicare MSA (cont)

Mail:

Lasso Healthcare MSA



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Medicare MSA (cont)

Attention: Enrollment

Medicare MSA (cont)

P.O. Box 60690



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Medicare MSA (cont)

Harrisburg, PA 17106-0690

Medicare MSA (cont)

Broker Support:

(877) 293-2792



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Medicare MSA (cont)

Customer Service: (866) 766-2583

Medicare MSA (cont)

Electronic Application: www.lassohealthcare.com/



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Lumico

Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046



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Medicare Supplement (MSUP) (cont)

Mail:

Lumico Life Insurance

Medicare Supplement (MSUP) (cont)

P.O. Box 10874



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Medicare Supplement (MSUP) (cont)

Clearwater, FL 33757-8874

Medicare Supplement (MSUP) (cont)

Broker Services:

(855) 774-4491



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Medicare Supplement (MSUP) (cont)

Electronic [www.service.iasadmin.com/gateway/login.aspx?](http://www.service.iasadmin.com/gateway/login.aspx?pp=pFDD&pn=YZ&y1tv0=n)
Applicati- [pp=pFDD&pn=YZ&y1tv0=n](http://www.service.iasadmin.com/gateway/login.aspx?pp=pFDD&pn=YZ&y1tv0=n)
on:

Mutual of Omaha



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Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046

Medicare Supplement (MSUP) (cont)

Mail:

United of Omaha Life Ins. Co.



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Medicare Supplement (MSUP) (cont)

PO Box 3608

Medicare Supplement (MSUP) (cont)

Omaha, NE 68103-3608



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Medicare Supplement (MSUP) (cont)

Disenrollment Fax letter to: (402) 997-1906

Medicare Supplement (MSUP) (cont)

Broker Support: (800) 995-9324



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Medicare Supplement (MSUP) (cont)

Electronic Application: <http://accounts.mutualofomaha.com>

Prescription Drug Plan (PDP)

Fax Emrick: (217) 833-2046 (217) 833-2046



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Prescription Drug Plan (PDP) (cont)

Mail:

Mutual of Omaha Rx

Prescription Drug Plan (PDP) (cont)

Broker Support:

P.O. Box 3625



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Prescription Drug Plan (PDP) (cont)

Scranton, PA 18505

Prescription Drug Plan (PDP) (cont)

(877) 775-1360



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Prescription Drug Plan (PDP) (cont)

ON THE APPLICATION PAGE 13 Under Broker Information you must Fill in the Carrier # Mutual Plus Carrier # 8485 Mutual Value Carrier # 8481

SilverScript



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Prescription Drug Plan (PDP)

REQUIRED: ALL PAPER www.silverscriptagentportal.com
Applications must be
ENTERED online at:

Prescription Drug Plan (PDP) (cont)

Original Application must be either Faxed to: (866) 552-6205



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Prescription Drug Plan (PDP) (cont)

OR Emailed Encrypted enrollmentverification@caremark.com

Prescription Drug Plan (PDP) (cont)

Mail: **AFTER** entering online: **ATTN: Agent Processing**



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Prescription Drug Plan (PDP) (cont)

PO Box 30002

Prescription Drug Plan (PDP) (cont)

Pittsburgh, PA 15222-0330



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Prescription Drug Plan (PDP) (cont)

Broker Support: (888) 277-4174

Prescription Drug Plan (PDP) (cont)

Customer Service: (866) 235-5660



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Prescription Drug Plan (PDP) (cont)

Supplies: www.silverscriptagentportal.com

Prescription Drug Plan (PDP) (cont)

Electronic Applications: www.silverscriptagentportal.com



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Renaissance

Medicare Supplement (MSUP)

Fax Emrick:

(217) 833-2046



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Medicare Supplement (MSUP) (cont)

Mail: **Renaissance Life & Health Ins.**
Health Administrative Office

Medicare Supplement (MSUP) (cont)

PO BOX 27248



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Medicare Supplement (MSUP) (cont)

Salt Lake City, UT 84127-0248

Medicare Supplement (MSUP) (cont)

Broker Support:

(309) 323-8400



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Medicare Supplement (MSUP) (cont)

Underwriting: (800) 322-0160 ext 2823 or 2642

Medicare Supplement (MSUP) (cont)

Customer Service: (844) 202-4150 option 1



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Medicare Supplement (MSUP) (cont)

Supplies: <https://ren.admin-portal.org>.

Medicare Supplement (MSUP) (cont)

Electronic Applications: <https://ren.admin-portal.org>.



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TransAmerica

Medicare Supplement (MSUP)

Fax: (866) 834-0437 (use Fax Cover Sheet provided)



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Medicare Supplement (MSUP) (cont)

Mail: 4333 Edgewood Road NE

Medicare Supplement (MSUP) (cont)

Cedar Rapids, IA 52499



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Medicare Supplement (MSUP) (cont)

Electronic Application: <https://www.taagentnetinfo.com/>

WellCare



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Prescription Drug Plan (PDP)

Fax: (866) 388-1521

Prescription Drug Plan (PDP) (cont)

Paper Application Submitted via Fax:

1. Fax App. with barcode linked with Agent ID
2. Barcode must be submitted as the FINAL page
3. Barcode will be scanned/connected to Agent



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Prescription Drug Plan (PDP) (cont)

AVL

(877) 297-3628

Prescription Drug Plan (PDP) (cont)

Broker Support:

(866) 822-1339



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Prescription Drug Plan (PDP) (cont)

Broker Support RFI: (877) 677-5609

Prescription Drug Plan (PDP) (cont)

Customer Service: (888) 550-5252 (Wellness Rx, Classic Rx Saver)



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Prescription Drug Plan (PDP) (cont)

Customer Service: (833) 207-4241 (Rx Select, Value Plus and Value Script)

Prescription Drug Plan (PDP) (cont)

Supplies:



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Prescription Drug Plan (PDP) (cont)

Electronic Application: www.wellcarerep.com/agentID



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