

### JIRA Epic/Story/Task statuses

|                             |  |
|-----------------------------|--|
| <b>Dev backlog</b>          | Work not started. Pending planning of the task.  |
| <b>In progress</b>          | Implementation in progress. Assigned to one of the developers.<br><i>Ideally max one issue in this status per developer.</i> |
| <b>In review</b>            | Implementation complete but in code review. Waiting for acceptance from tech leaders. Assigned to one of the tech leaders.   |
| <b>On hold</b>              | Implementation/testing has been in progress, but currently on hold. Keep assigned.   |
| <b>Ready for QA</b>         | Implementation complete and reviewed. Waiting for testing. Assigned to one of the testers.                                   |
| <b>In QA</b>                | Testing in progress. Assigned to one of the testers.<br><i>Ideally max one issue in this status per tester.</i>              |
| <b>Ready for deployment</b> | Both implementation and testing complete. Return to owner.   |
| <b>Deployed/-Closed</b>     | Deployed in pre-production environment.<br><i>Ideally deployed in production</i>   |
| <b>Rejected</b>             | The task was cancelled or rejected. Return to owner.   |

❗ These describe the lifecycle statuses of a major item in JIRA. It is important to follow up the workflow as it helps to organize the work and keep track on the tasks.

### JIRA Sub-task statuses

|                    |                                |
|--------------------|--------------------------------|
| <b>To do</b>       | Work not started yet.          |
| <b>In progress</b> | Work is in progress.           |
| <b>Done</b>        | Work is done.                  |
| <b>Rejected</b>    | Work is cancelled or rejected. |

❗ These statuses are used for developers/testers in JIRA sub-tasks to break the bigger tasks into smaller chunks of work. The sub-task resembles a logical organization of work.

💡 A task is to create a user web service. A set of sub-tasks could be:

- ▶ Design SQL data model
- ▶ Code DAO/Repository objects
- ▶ Code a REST endpoint using DAOs
- ▶ Write unit and integration tests

### JIRA workflow explained

1. When you start implementation, set status to **In progress**
2. When you pause implementation, set status to **On hold**
3. When you resume implementation, set status to **In progress**
4. When you switch assignee during implementation, set status to **On hold** and assign issue to the other developer
5. When you complete implementation, set status to **In review**
6. When review has been approved, set status to **Ready for QA** and assign issue to a responsible tester  
💡 If no responsible tester, ask for one in testers team
7. When you start testing, set status to **In QA**
8. When you pause testing, set status to **On hold**
9. When you resume testing, set status to **In QA**
10. When you switch assignee during testing, set status to **On hold** and assign issue to the other tester
11. When you find a defect during testing, set status to **On hold** and assign to the responsible developer  
💡 If no responsible developer, ask for one in developers team
12. When you complete testing successfully, set status to **Ready for deployment** and assign to a release manager.  
💡 Current RM: 👤 **Bartosz Adamik**.  
💡 In case of an urgent production fix, set label to **RC0**