

## INFO3315 Reflective Summary 2 Cheat Sheet by duckicles via cheatography.com/193179/cs/40180/

## **Data Gathering Techniques**

Data gathering techniques encompass diverse methods of data collection from various sources to allow research, analysis and discussion. Each technique features unique advantages and disadvantages, allowing for seamless alignment to research goals.

The following techniques are ranked in order of importance.

## 1. Interviews

Direct communication between an interviewer and interviewee.

Interviews can be versatile and apply to various project stages to gauge participant insights as project progression continues.

Interviewers will present with a script, outline or list of topics to guide the conversation along, based on if the interview is **unstructured**, **semi-structured** or **fully structured**.

Body language of the interviewer may influence dishonest or skewed answers from the interviewee.

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Unstructured interviews engage a free-flowing route of dialogue and allows interviewee's to explore their opinions, experiences and concerns. Semi-Structured interviews designate a set of questions while also allowing open-

ended discussion

to occur.

Fully Structured interviews feature a predetermined script to present questions in an organised manner.

Advantages & Disadvantages				
Advantages	Disadvantages			
Data collected is rich	High amount of resources required			
Interview experience can be tailored	Limited sample size			
Allows exploration of ideas and experiences	Prestige response bias			

- 2. Observations
- 3. Survey
- 4. Contextual Inquiry
- 5. Focus Groups
- 6. Ethnography
- 7. Studying Documentation



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