

### Introduction

Intent: The four themes and ten essential strategies contained in the Blueprint for Excellence frame a set of activities that simultaneously address improving the performance of VHA healthcare now, developing a positive service culture, transitioning from "sick care" to "health care" in the broadest sense, and developing agile business systems and management processes that are efficient, transparent and accountable.

Link: [http://www.va.gov/health/docs/VHA\\_Blueprint\\_for\\_Excellence.pdf](http://www.va.gov/health/docs/VHA_Blueprint_for_Excellence.pdf)  
<http://www.va.gov/op3/docs/StrategicPlanning/VA2014-2020StrategicPlanFrameworkPoster.pdf>

### Four Themes

1. Improve Performance
2. Promote a Positive Culture of Service
3. Advance Health Care Innovation for Veterans and the Country
4. Increase Operational Effectiveness and Accountability

### Ten Strategies

- 1. Strategy One:** Operate a health care network that anticipates and meets the unique needs of enrolled Veterans, in general, and the service disabled and most vulnerable Veterans, in particular.
- 2. Strategy Two:** Deliver high quality, Veteran-centered care that compares favorably to the best of private sector in measured outcomes, value, access, and patient experience.
- 3. Strategy Three:** Leverage information technologies, analytics, and models of health care delivery to optimize individual and population health outcomes.
- 4. Strategy Four:** Grow an organizational culture, rooted in 4 core values and mission, that prioritizes the Veteran first; engaging and inspiring employees to their highest possible level of performance and conduct.
- 5. Strategy Five:** Foster an environment of continuous learning, responsible risk-taking, and personal accountability.
- 6. Strategy Six:** Advance health care that is personalized, proactive, and patient-driven, and engages and inspires Veterans to their highest possible level of health and well-being.
- 7. Strategy Seven:** Lead the nation in research and treatment of military service-related conditions.
- 8. Strategy Eight:** Become a model integrated health services network through innovative academic, intergovernmental and community relationships, information exchange, and public-private partnerships

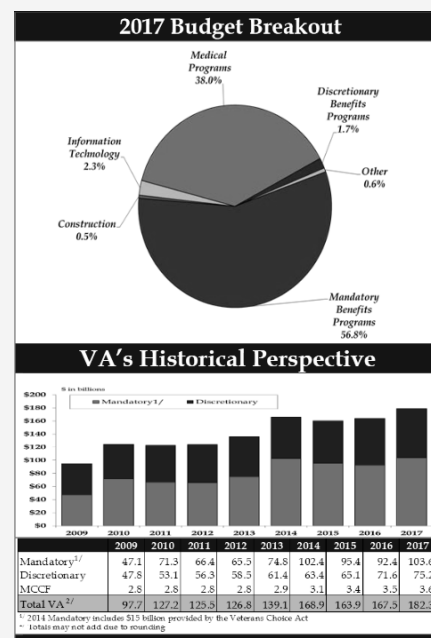
### Ten Strategies (cont)

- 9. Strategy Nine:** Operate and communicate with integrity, transparency and accountability that earns and maintains the trust of Veterans, stewards of the system (Congress, Veterans Service Organizations) and the public.
- 10. Strategy Ten:** Modernize management processes in human resources, procurement, payment, capital infrastructure, and information technology to operate with benchmark agility and efficiency.

### US Seal: Department of Veterans Affairs



### Veterans Fiscal 2017 Budget



<http://www.va.gov/budget/docs/summary/Fy2017-FastFactsVABudgetHighlights.pdf>