

### definition

All forms of communication are either verbal or nonverbal.

Verbal messages uses words to convey information to other people. They are either vocal or nonvocal.

### Verbal Communication

Vocal – spoken language

Nonvocal – alternatives to vocal language, e.g. written words, sign language or finger spelling, Braille

### People interpret messages in different ways

Depending on communicators':

- relationship
- cultural values
- background/orientation
- beliefs

### Nonverbal to verbal communication

Contradicts

Augments

Replaces

Repeats

Complements

Regulates

Substitutes

### human communication

Sender: • Thinking • Encoding • Transmitting

Receiver: • Perceiving • Decoding • Understanding

### Nonverbal Communication

Nonverbal communication entails transmission of messages without the use of words. (nonlinguistic)

Uses gestures, body movements, facial expressions, etc.

### Types of Nonverbal communication

Body movement (Kinesics)

Social/physical space(Proxemics)

Touch (Tactile)

Time (chronemics)

Paralanguage

Silence

Physical appearance & Clothing (artifacts)

Eye behavior/movement (Occulesics)

### Nonverbal cues are especially important:

– For identity management

– In defining our relationships (e.g., level of intimacy)

– For expressing emotions we don't want to express, can't express, or don't know we're feeling

### Nonverbal Messages:

Present in all communications

Mean different things

May be intentional or unintentional

Provide information

May contradict verbal message

May outweigh verbal message

Depends on the total environment

May have positive or negative effects



By danaseashells

Published 29th August, 2017.

Last updated 29th August, 2017.

Page 1 of 1.

Sponsored by **CrosswordCheats.com**

Learn to solve cryptic crosswords!

<http://crosswordcheats.com>