URL of JIRA

https://atlassian.net

Type of issues

Bug	Problem on a function described in specifications of an application
Migration	For manual migration, antibodies process (LBADM, LBARS, Empty shells, etc…)
New feature	New checks to add (PDAPS, Offline etc...) and new migration specifications
Question	Question about an application or SAS

Levels of priority

Blocker	Blocks development and/or testing work, production could not run.
Critical	Crashes, loss of data, severe memory leak.
Major	Major loss of function.
Minor	Minor loss of function, or other problem where easy workaround is present.
Trivial	Cosmetic problem like misspelt words or misaligned text.

Shortcuts

Create a ticket	c
Search	/
Open list	g + l
Go down	j
Go up	k
Open a ticket	o

What can you change in your profile ?

Avatar

Language

Password

Time Zone

How to change the status of a ticket ?

You have to be the assignee

You have made what you were supposed to do at this step

You can have a look at the current status and to the workflow to help you choose the right status

Add watchers

FAQ

How to use a shared dashboard ?

Go on the top left corner of your screen and click on "Dashboards", then on "Manage Dashboards". Click on "Search". Leave all fields blank and click on the "Search" button.

How to edit a shared dashboard ?

Go on the top right corner of your screen and click on "Tools", then on "Copy Dashboard".