

### CONTACT

Email	<a href="mailto:help@cs.cmu.edu">help@cs.cmu.edu</a>
Phone (24x7)	412-268-4231
In-person	GHC 4203

### AUTHENTICATION

Windows	SCS Windows computers, Exchange, printing
Kerberos (main)	Web login, Linux, AFS
⚡ Reset passwords (self-service)	<a href="http://webiso.cs.cmu.edu/instance">http://webiso.cs.cmu.edu/instance</a>
Reset passwords	Contact Help Desk w/ photo ID and phone number

### Important URLs

SCS Webmail	<a href="http://webmail.cs.cmu.edu">http://webmail.cs.cmu.edu</a>
Email Address Management	<a href="http://fac.cs.cmu.edu/corvid/lookup">http://fac.cs.cmu.edu/corvid/lookup</a>
Meeting Room Manager	<a href="http://www.netsimplicity.net/SCS">http://www.netsimplicity.net/SCS</a>
VPN (Remote Access)	<a href="http://scs.vpn.cmu.edu">http://scs.vpn.cmu.edu</a>

Log in using your main SCS Kerberos password.

### EMAIL

mailRoutingAddress	Store email here (Cyrus or Exchange) or forward offsite
Webmail	<a href="http://webmail.cs.cmu.edu">webmail.cs.cmu.edu</a>
Change settings (including forwarding)	<a href="https://www.fac.cs.cmu.edu/corvid/lookup">https://www.fac.cs.cmu.edu/corvid/lookup</a>

### PRINTING

Authentication	Windows or OS X: use SCS Windows password
Add printers	<a href="http://cs.cmu.edu/~help/printing">http://cs.cmu.edu/~help/printing</a>

Use your SCS windows password to print, even from a Mac. Use public printers.

### SOFTWARE

SCS software list	<a href="http://cs.cmu.edu/~help/software_licensing">http://cs.cmu.edu/~help/software_licensing</a>
Andrew software list	<a href="http://cmu.edu/computing/software/all">http://cmu.edu/computing/software/all</a>
Monolith (Windows)	\\monolith.scs.ad.cs.cmu.edu\pc_dist
Self Service App Store (OS X)	Open the Self Service app
DreamSpark (Andrew)	<a href="http://cmu.edu/computing/software/all/dreamspark/">http://cmu.edu/computing/software/all/dreamspark/</a>

### STORAGE: AFS

User volume	<a href="afs://cs.cmu.edu/user/username">/afs/cs.cmu.edu/user/username</a>
Quota	1 GB (default), up to 10 GB available upon request
Command line access	<a href="ssh://username@linux.gp.cs.cmu.edu">ssh username@linux.gp.cs.cmu.edu</a>
Windows/OS X access	Contact the SCS Help Desk

