

ServiceNow PPM - Resource Management Cheat Sheet Cheat Sheet by Bibin Gokuldas (bibingokuldas) via cheatography.com/69673/cs/17650/

Properties for Resource Management		Key Script Include	
com.snc.resource_management.default The schedule using which the resource hours are calculated schedule		ResourcePlan	
com.snc.resource_management.show_wee-	Allows to toggle between week and month*	Major Tables Involved	
k_month_toggle		resource_plan	Allows to Plan Resource user or group
com.snc.resource_management.max_dur	Max allowed duration for which resource details are shown	requested_alloc-	For the period of resource plan the requ
resource_finder		ation	available FTEs
com.snc.resource_management.use_budg-	if yes then budget Reference rates are used, else exchange	resource_all-	Records are created for Soft and update
et_reference_rates	rates are used to calculate resource cost	ocation	resource for each week in requested per
com.snc.resource_management.percenta-	Threshold calculation to treat whether the employee not fully	resource_alloca-	These records are associated with the R
ge_allocation_normal	utilized	tion_daily	Allocation is shown for the RM
com.snc.resource_management.percenta-	Max allowed allocation, post which report will show oragne	resource_aggreg	The records are created for each user for
ge_allocation_warning	indicating limited availability	ate_daily	and availability
com.snc.resource_management.average	Amount of hours for all resources, set globaly overriden by field	resource_aggreg	The records are created for each user for
daily_fte**	on sys_user table or Group table	ate_weekly	ation and availability
com.snc.resource_management.allocation	Default duration for calender event for resource	resource_aggreg	The records are created for each user for
interval_minutes		ate_monthly	ation and availability
com.snc.resource_management.first_da-	First day of the week, to ensure correct timecard creation		
y_of_week		Key Roles in	olved in Resource Management
com.snc.resource_management.run_stat-	Allows cancellation and Allocation to run in ASYNC		s treats an end user has Resource Manager v
e_changes_async		_	ource Plans
com.snc.resource_management.exclude	Events to avoid Capacity Calculation ex time_off	manager	
events_from_schedule		resour- This	s role helps the end user to read and update
com.snc.resource_management.calendar-	Allows either RM or All to see softbookin in Calender	ce_user	
_show_soft_allocations		pps_re- One	e of the major roles where the user is treated
com.snc.resource_management.number_o-	Amount of records to be pulled into the resource Grid(specific to	source me	nt, it also updates the capacity and availability
f_records_to_fetch_at_a_time	London Release)		



By **Bibin Gokuldas** (bibingokuldas) cheatography.com/bibingokuldas/bibingokuldas.com/

Not published yet. Last updated 26th October, 2018. Page 1 of 2. Sponsored by **ApolloF** Everyone has a novel i https://apollopad.com



ServiceNow PPM - Resource Management Cheat Sheet Cheat Sheet by Bibin Gokuldas (bibingokuldas) via cheatography.com/69673/cs/17650/

Process Flow | Planning | Reported | Continued | Adecaded | Completed | Continued | Adecaded | Continued | Continued | Adecaded | Continued | Contin



By **Bibin Gokuldas** (bibingokuldas) cheatography.com/bibingokuldas/bibingokuldas.com/

Not published yet. Last updated 26th October, 2018. Page 2 of 2. Sponsored by **ApolloF** Everyone has a novel i https://apollopad.com