

ServiceNow PPM - Resource Management Cheat Sheet Cheat Sheet by Bibin Gokuldas (bibingokuldas) via cheatography.com/69673/cs/17650/

Properties for Resource Management		Key Script Include	
com.snc.resource_management.default schedule	The schedule using which the resource hours are calculated	ResourcePlan	
com.snc.resource_management.show_wee-	Allows to toggle between week and month*	Major Tables Involved	
k_month_toggle		resource_plan	Allows to Plan Resource user or group
com.snc.resource_management.max_dur resource_finder	Max allowed duration for which resource details are shown	requested_alloc- ation	For the period of resource plan the requavailable FTEs
com.snc.resource_management.use_budg- et_reference_rates	if yes then budget Reference rates are used, else exchange rates are used to calculate resource cost	resource_all- ocation	Records are created for Soft and update resource for each week in requested pe
com.snc.resource_management.percenta- ge_allocation_normal	Threshold calculation to treat whether the employee not fully utilized	resource_alloca- tion_daily	These records are associated with the F Allocation is shown for the RM
com.snc.resource_management.percenta- ge_allocation_warning	Max allowed allocation, post which report will show oragne indicating limited availability	resource_aggreg- ate_daily	The records are created for each user for and availability
com.snc.resource_management.average daily_fte**	Amount of hours for all resources, set globaly overriden by field on sys_user table or Group table	resource_aggreg- ate_weekly	The records are created for each user for ation and availability
com.snc.resource_management.allocation interval_minutes	Default duration for calender event for resource	resource_aggreg- ate_monthly	The records are created for each user fation and availability
com.snc.resource_management.first_da- y_of_week	First day of the week, to ensure correct timecard creation	Key Roles inv	olved in Resource Management
com.snc.resource_management.run_stat- e_changes_async	Allows cancellation and Allocation to run in ASYNC	ce resc	treats an end user has Resource Manager ource Plans
com.snc.resource_management.exclude events_from_schedule	Events to avoid Capacity Calculation ex time_off		role helps the end user to read and update
com.snc.resource_management.calendar_show_soft_allocations	Allows either RM or All to see softbookin in Calender	pps_re- One of the major roles where the user is treated	
com.snc.resource_management.number_o- f_records_to_fetch_at_a_time	Amount of records to be pulled into the resource Grid(specific to London Release)	source mer	it, it also updates the capacity and availabilit



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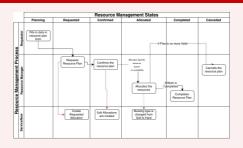
*Both FTE Value and the schedule should be in SYNC always.

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Process Flow





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