

## Service-Now Client Side Cheats Cheat Sheet

by Bibin Gokuldas (bibingokuldas) via cheatography.com/69673/cs/17641/

Field Based APIs		Field Based APIs (cont)			User Objects (cont)	
Hide/Display variable	g_form.setDi- splay( <fld>,tru- e/false);</fld>	Get Integer Value of g_form.getIntValue( <fieldname>); Field  Get Decimal Value of g_form.getDecimalValue(<fieldname>);  <fld> Represent the field name on which the function has to work  value - is something what you have to set.  true / false - true is for enabling, false is for disable</fld></fieldname></fieldname>		if the current user has at least one role specified, false otherwise.		
Disable a	g_form.setDi-			Related List APIs		
field	<pre>sable(<fld>,tru- e/false);</fld></pre>			h the function	Show Related List Hide Related List	g_form.showRelatedList(< g_form.hideRelatedList( <r< td=""></r<>
Field ReadOnly	<pre>g_form.setRe- adOnly(<f- id="">,true/false);</f-></pre>			Show All Related Lists  Hide All Related Lists	g_form.showRelatedLists() g_form.hideRelatedLists()	
Clear Value	g_form.clear-	User Objects			Castiana based ADI	
Clear Value from Field	Value( <fld>);</fld>	User name of the current user e.g.		g_user.us-	Show/Hide a Section g_form.setSec	
Change	<pre>g_form.setLa- belOf(<fld>,- newlabel);</fld></pre>	employee  First name of the current user e.g. Joe		erName	Show/Hide a Section  Get All Sections*	g_form.getSection
Label of Field				g_user.fi- rstName	Get All Sections**	g_form.getSections
Make field	g_form.setMa-	Last name of the current user	e.g.	g_user.la-	Check whether section is Visible	e g_form.isSectionV
mandatory	ndatory( <fld>,t- rue/false);</fld>	Employee sys_id of the current user e.g. f9c0a8016400b98a06818d570		stName g_user.userID	*Returns all the sections includi **Not available on Mobile Platfo <sectionname> : the section na</sectionname>	orm
Set Value of Field	g_form.setVa- lue( <fld>,va- lue);</fld>	if the current user has the role specified, false otherwise. ALV	WAYS	g_user.ha- sRole( <rolen- ame&gt;)</rolen- 	by "_" and trimming rest of the section Specific API" then section	spaces, for ex :if a sect
Show error	g_form.showE- rrorBox( <fld- &gt;,msg,true/f- alse);</fld- 	returns true if the user has the 'admin' role.		ame/j		
and scroll to field		if the current user has the exa specified, false otherwise, reg of 'admin' role.		g_user.ha- sRoleExactly- ( <rolename>)</rolename>		
Add Options to Choice filed	<pre>g_form.addOp- tion(<fld>,valu- e,label,index);</fld></pre>	or damin role.		(((o)o)iaiio/)		
Remove Options from Choice field	<pre>g_form.remov- eOption(<fld->,value);</fld-></pre>					
Clear all Options from Choice Field	<pre>g_form. clearOptions- (<fld>);</fld></pre>					
Get Reference field Value and Attributes	<pre>g_form.getRe- ference(<fld->,callbackfu- nction);</fld-></pre>					
Flash a particular field	g_form.flash- (table.name,- color,no of flashes)					





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Decorations API		
Add decorations(not applicable for Catalog Client Scripts)	<pre>g_form.addDecoration(<fl- d="">,iconname,titleforicon);</fl-></pre>	
Remove Decorations(not applicable for Catalog Client Scripts)	<pre>g_form.removeDecoration(- <fld>,iconname,titleforicon);</fld></pre>	
LiveUpdate running on form*	g_form.isLiveUpdating()	
*Live undate can detect any change of the data on the form		

*Live update can detect any change of the data on th	e form
from another session.	

HTML based APIs	
Control a Field	g_form.getControl( <fldname>)</fldname>
Get an HTML Element from Parameter*	<pre>g_form.getElement(<paramete- r="">)</paramete-></pre>
Get HTML element of Option**	<pre>g_form.getOption(<fieldname->,value);</fieldname-></pre>
Get HTML element of Form	g_form.getFormElement()
Get HTML element of HelpText	<pre>g_form.getHelpTextControl(&lt;- fldname&gt;);</pre>

<sup>\*</sup>Not available in the Mobile and Service Portal

Action Specific API			
Submit a form	g_form.submit(actionName)		
Save a form	g_form.save()		

## **Best Practices Client Scripting**

Use UI policies instead of Client scripts: For basics like making field readonly, mandatory

**Always use isLoading check when in onChange Client Scripts :** All the onChange as well, always check whether the form is loading by isLoading function

Avoid Using GlideRecord function in Client script: Replace the calls by GlideAjax Avoid DOM(manipulation of form elements): As all the elements might be changed in the cations avoid doing DOM

**Use g\_scratchpad to minimise server calls :** When working with lot of data write a Display available to Client Side

When using JQuery in Client Scripts: Instance before london, has no possibility of isolatin London and above has a strict client mode, where methods like window, eval would only work if isolating



By **Bibin Gokuldas** (bibingokuldas) cheatography.com/bibingokuldas/bibingokuldas.com/

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<sup>\*\*</sup>The method will not work on readonly fields, and if the field is not present on the form it will result in null.