

# Leadership Cheat Sheet by Anette Starke (Anette) via cheatography.com/193369/cs/40222/

#### Leadership Strategies

Vision Setting: Define a clear and inspiring vision for your team or organization.

Communicate the vision frequently to keep everyone aligned.

**Lead by Example**: Demonstrate the behavior and work ethic you expect from your team. Be a role model for professionalism and integrity.

Effective Delegation: Delegate tasks based on team members' strengths and expertise. Provide clear instructions and set expectations

Active Listening: Give your full attention when others speak. Ask open-ended questions and seek to understand before responding.

Empower and Support Encourage team members to take ownership of their work.

Provide resources and guidance as needed.

Conflict Resolution: Address conflicts promptly and impartially. Focus on finding solutions and fostering positive communication.

Continuous Learning: Invest in your own development and encourage your team to do the same. Adapt to changes and stay open to new ideas.

#### Strategies



#### Communication



#### **Communication Techniques**

Clear and Concise Messages: Use simple language to convey your message. Avoid jargon or unnecessary details.

**Active Listening:** Give your full attention and show empathy. Reflect on what was said before responding.

Non-Verbal Communication: Pay attention to body language, tone, and facial expressions. Align your non-verbal cues with your message.

Feedback Delivery: Offer constructive feedback with specific examples. Focus on behaviors rather than personality traits.

**Conflict Resolution**: Use "I" statements to express feelings and concerns. Seek a compromise that benefits all parties.

Effective Meetings: Have a clear agenda and purpose for each meeting. Keep meetings concise and invite only necessary participants.

**Adaptability**: Adjust your communication style to the audience. Be open to different perspectives and feedback.

## **Problem-Solving Framework**

**Define the Problem**: Clearly state the issue you're trying to solve. Identify the underlying causes.

**Gather Information**: Collect data and relevant facts. Seek input from team members and experts.

Generate Solutions: Brainstorm potential solutions without judgment. Prioritize options based on feasibility and impact.

**Decision-Making**: Make a well-informed decision, considering pros and cons. Involve key stakeholders when necessary.

Implementation Plan: Create a detailed plan for executing the chosen solution. Assign responsibilities and set deadlines.

**Monitor and Evaluate**: Track progress and gather feedback. Adjust the plan as needed to address challenges.

Continuous Improvement: Learn from the process and apply lessons to future problem-solving. Encourage a culture of innovation and problem-solving within your team.

# Problem-Solving



### HumanCenter





By **Anette Starke** (Anette) cheatography.com/anette/

Published 9th September, 2023. Last updated 9th September, 2023. Page 1 of 1. Sponsored by CrosswordCheats.com Learn to solve cryptic crosswords! http://crosswordcheats.com