

### Four Process Strategies

Four process strategy is an organization's approach to transform resources into goods & services

**Objection** creating a process that can produce offerings that meet customer requirements within cost & other managerial constraints

**The Strategies:** 1. Process Focus, 2. Repetitive Focus, 3. Product Focus, 4. Mass Customization

### Selection of Equipment

**Flexibility** is the ability to respond with little penalty in time, cost, or customer value

**In what areas?** 1. Purchasing, 2. Quality Standards, 3. Equipment, 4. Layout, 5. Training, 6. Maintenance

### Production Technology

1. Machine Technology
2. Automatic Identification system
3. Process control
4. Vision systems
5. Robots
6. Automated storage & retrieval systems
7. Automated guided vehicles
8. Flexible manufacturing systems
9. Computer Integrated Manufacturing

### Process Redesign

Fundamental re-thinking of business processes to bring out dramatic improvements in performance

Effective process redesign relies on re-evaluating the purpose of the process & questioning both purpose & underlying assumptions

It works only if the basic process & it's objectives are re-examined

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Not published yet.  
Last updated 24th September, 2018.  
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