

Four Process Strategies

Four process strategy is an organization's approach to transform resources into goods & services

Objection creating a process that can produce offerings that meet customer requirements within cost & other managerial constraints

The Strategies: 1. Process Focus, 2. Repetitive Focus, 3. Product Focus, 4. Mass Customization

Selection of Equipment

Flexibility is the ability to respond with little penalty in time, cost, or customer value

In what areas? 1. Purchasing, 2. Quality Standards, 3. Equipment, 4. Layout, 5. Training, 6. Maintenance

Production Technology

1. Machine Technology
2. Automatic Identification system
3. Process control
4. Vision systems
5. Robots
6. Automated storage & retrieval systems
7. Automated guided vehicles
8. Flexible manufacturing systems
9. Computer Integrated Manufacturing

Process Redesign

Fundamental re-thinking of business processes to bring out dramatic improvements in performance

Effective process redesign relies on re-evaluating the purpose of the process & questioning both purpose & underlying assumptions

It works only if the basic process & it's objectives are re-examined

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