

### What is DL?

DEFINITIONS-computer sciences

-information professionals

AKA: electronic libraries

cybrary

virtual libraries

ebrary

portal

DL services shaped by 4 dimensions: 1) community

2) services

3) content

4) technology

### 5s framework

1- societies (information need for user)

2- scenarios (information services)

3- spaces (locate information in ways)

4- structures (organize)

5- streams (communication between user and computer)



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